



## Overview and Scrutiny Committee

Notice of a Meeting, to be held in the Council Chamber, Civic Centre, Tannery Lane, Ashford, Kent TN23 1PL on Tuesday 23<sup>rd</sup> February 2016 at 7.00pm.

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The Members of this Committee are:-

Cllr Chilton (Chairman)

Cllr Michael (Vice-Chairman)

Cllrs. Burgess, Feacey, Hicks, A. Howard, W. Howard, Knowles, Krause, Link, Sims, Wedgbury.

## Agenda

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| 1. <b>Apologies/Substitutes</b> – To receive Notification of Substitutes in accordance with Procedure Rule 1.2(iii)                             |                      |
| 2. <b>Declarations of Interest:-</b> To declare any interests which fall under the following categories, as explained on the attached document: | (i)                  |
| a) Disclosable Pecuniary Interests (DPI)  |                      |
| b) Other Significant Interests (OSI)  |                      |
| c) Voluntary Announcements of Other Interests   |                      |
| See Agenda Item 2 for further details   |                      |
| 3. <b>Minutes</b> – to approve the Minutes of the Meeting of this Committee held on the 26 <sup>th</sup> January 2016.                          |                      |

### **Part I – Matters Referred to the Committee in Relation to Call-In of a Decision made by the Cabinet**

None for this meeting

### **Part II – Responses of the Cabinet to Reports of the Overview and Scrutiny Committee**

None for this Meeting

### **Part III – Ordinary Decision Items**

- |    |  |         |
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| 4. | Ashford Community Safety Partnership – Annual Update | 1 - 58  |
| 5. | ABC Business Plan Performance Report                 | 59 – 68 |

### **Part IV – Information/Monitoring Items**

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| 6. | Future Reviews and Report Tracker | 69 - 74 |
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23/02/2016

**Declarations of Interest (see also “Advice to Members” below)**

- (a) **Disclosable Pecuniary Interests (DPI)** under the Localism Act 2011, relating to items on this agenda. The nature as well as the existence of any such interest must be declared, and the agenda item(s) to which it relates must be stated.

A Member who declares a DPI in relation to any item will need to leave the meeting for that item (unless a relevant Dispensation has been granted).

- (b) **Other Significant Interests (OSI)** under the Kent Code of Conduct as adopted by the Council on 19 July 2012, relating to items on this agenda. The nature as well as the existence of any such interest must be declared, and the agenda item(s) to which it relates must be stated.

A Member who declares an OSI in relation to any item will need to leave the meeting before the debate and vote on that item (unless a relevant Dispensation has been granted). However, prior to leaving, the Member may address the Committee in the same way that a member of the public may do so.

- (c) **Voluntary Announcements of Other Interests** not required to be disclosed under (a) and (b), i.e. announcements made for transparency reasons alone, such as:

- Membership of outside bodies that have made representations on agenda items, or
- Where a Member knows a person involved, but does not have a close association with that person, or
- Where an item would affect the well-being of a Member, relative, close associate, employer, etc. but not his/her financial position.

[Note: an effect on the financial position of a Member, relative, close associate, employer, etc; OR an application made by a Member, relative, close associate, employer, etc, would both probably constitute either an OSI or in some cases a DPI].

**Advice to Members on Declarations of Interest:**

- (a) Government Guidance on DPI is available in DCLG’s Guide for Councillors, at [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/240134/Openness\\_and\\_transparency\\_on\\_personal\\_interests.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/240134/Openness_and_transparency_on_personal_interests.pdf)
- (b) The Kent Code of Conduct was adopted by the Full Council on 19 July 2012, with revisions adopted on 17.10.13, and a copy can be found in the Constitution at <http://www.ashford.gov.uk/part-5---codes-and-protocols>
- (c) If any Councillor has any doubt about the existence or nature of any DPI or OSI which he/she may have in any item on this agenda, he/she should seek advice from the Head of Legal and Democratic Services and Monitoring Officer or from other Solicitors in Legal and Democratic Services as early as possible, and in advance of the Meeting.

## Overview and Scrutiny Committee

Minutes of a Meeting of the Overview and Scrutiny Committee held in the Council Chamber, Civic Centre, Tannery Lane, Ashford on the **26<sup>th</sup> January 2016**.

### Present:

Cllr. Michael (Vice-Chairman in the Chair);

Cllrs. Feacey, Hicks, A. Howard, W. Howard, Knowles, Krause, Link, Sims, Mrs Webb, Wedgbury.

In accordance with Procedure Rule 1.2(iii) Councillor Mrs Webb attended as Substitute Member for Councillor Burgess.

### Apology:

Cllr. Burgess.

### Also Present:

Head of Finance, Principal Accountant, Senior Member Services & Scrutiny Officer, Member Services & Scrutiny Support Officer.

Helen Chapman - Supply Demand Manager - South East Water, Sarah Feasey – Stakeholder Engagement Manager – Southern Water, Paul Kent – Wastewater Strategy Manager – Southern Water, Susan Solbra – Regional Planning Manager – Southern Water.

## 288 Declarations of Interest

Councillor	Interest	Minute No.
Krause	Made a “Voluntary Announcement” as Chairman of the Overview & Scrutiny Budget Task Group.	292

## 289 Minutes

### Resolved:

**That the Minutes of the Meeting of this Committee held on the 24<sup>th</sup> November 2015 be approved and confirmed as a correct record.**

## 290 South East Water

Helen Chapman from South East Water gave a presentation about the role of South East Water and their responsibilities within the Ashford area in terms of meeting future demand and how the Company worked with the Council in the development of

the Local Plan.

The Vice-Chairman in the Chair opened up this item for discussion and the following responses were given to questions/comments: -

- In response to a question asking whether a situation could arise when water supply would cease, Helen explained that supply would be constant, but the costs associated with obtaining the water could escalate depending on what solutions were necessary.
- Proposals for six new pipelines to supply the South East area by a collective group of water suppliers formed part of South East Water's National Long Term Plan. A Member asked how secure the plans between companies were. Helen confirmed that the Water Services Regulation Authority ensured that the agreement was mirrored in all sets of company plans and these were published. These would then be statutory plans. She added that the implementation of pipelines from France was likely to prove too costly.
- Plans to install water meters were mandatory and it was expected that 90% of homes would be metered by 2020.
- Regarding climate change, Helen advised Members that the Environment Agency designated the South East of England as being seriously 'water stressed'. South East Water were committed to raising awareness and looked to improve the mix of supply sources to reduce reliance on groundwater and improve resilience to drought and climate change.
- The Vice-Chairman in the Chair raised the point that each person uses on average 150 litres of tap water per day, but if you include the amount of water embedded within products, that figure increased to around 3400 litres every day. Helen agreed that it was important to consider non-direct usage, particularly in Kent where there was a high volume of food agriculture. She explained that South East Water was working alongside East Malling Research to investigate different methods of irrigation control.
- South East Water was planning on building a new storage reservoir near Canterbury at Broad Oak, which would supply an extra 13.5 million litres per day by 2033. An alternative to Broad Oak was to build a desalination plant on the North Kent coast, but this option would be energy intensive and would not provide the social aspect that a reservoir would e.g. birdwatching and fishing.

The Vice-Chairman in the Chair and the Committee thanked Helen Chapman for her presentation and feedback.

**Action:**

**Helen would respond to a question from Cllr Hicks regarding the future use of Bewl pipeline.**

**Helen would respond to a question from Cllr Link regarding the replacement of**

**rotten pipework in St Michaels, Tenterden.**

**Resolved:**

**That the presentation be received and noted.**

## **291 Southern Water**

Sarah Feasey, Paul Kent and Susan Solbra gave a presentation - 'Providing a reliable and sustainable wastewater service to (within) the Ashford BC Area'. The presentation covered: - Southern Water's supply area; what they covered and their Business Plan; a particular overview of Ashford; adoption of private pumping stations; flood management and drainage; their role in planning and development and accommodating growth; and what the Council was doing to support their activities.

The Vice-Chairman in the Chair opened up this item for discussion and the following responses were given to questions/comments: -

- In response to a question asking whether pumping stations could be protected from flooding, Paul Kent explained that Southern Water weighed up the cost of protecting a station against the cost of dealing with a flood if one occurred and to date they had not protected pumping stations as they did not believe that to be the right solution. Most stations had a standby pump or were alarmed, which provided some degree of resilience.
- Susan Solbra advised that Southern Water obtained funding via a price setting mechanism and this was overseen by OFWAT, the economic regulator of the water sector in England and Wales. She went on to explain that water supply for new local infrastructure should in principle be funded by the Developer, though more often negotiations took place between the Developer, the Local Authority and Southern Water to understand exactly what was needed. Southern Water took future income from new properties into account, but if there was a projected deficit then the Developer would be expected to cover the shortfall.
- A Member asked whether Southern Water undertook any mapping exercises in older settlements in order to ascertain where pipes were located, since often the water companies did not have this information after taking over responsibility more recently. Paul advised that their crews were required to investigate this issue when they were out in the field and use what they called 'the Red Line System' to enter data regarding the position of pipes on their maps/plans.
- It was confirmed that the Southern Water transfer team would be able to deal with private sewers, and ownership could be legally moved across.

The Vice-Chairman in the Chair and the Committee thanked Southern Water for their presentation and feedback.

**Action:**

**Southern Water would respond to a query from Cllr Hicks regarding improvements to Stubbs Cross and the surrounding area.**

**Southern Water be invited back at a later date to review a possible re-location of the sewage works further away from the town centre.**

**Resolved:**

**That the presentation be received and noted.**

## **292 Report of Budget Scrutiny Task Group**

Cllr Krause introduced the item as Chairman of the Budget Scrutiny Task Group. He explained that although it had been a sizeable undertaking, the Task Group had undertaken a comprehensive investigation and the budget for 2016/2017 was considered achievable. He thanked all of the Officers involved for their support in guiding Members through the Budget Scrutiny process and the Members involved for their hard work. The Committee agreed the report was very informative and demonstrated a good understanding of what was sought to be done in 2016/2017.

A Member asked if enough consideration had been given to establishing an alternative budget based on a lower increase to the Council's element of the Council Tax charge. It appeared that the imposition of a 1.99% increase had been taken as a 'fait accompli' and the draft budget had been built around that accordingly. He said he would support the draft budget for this year as it had already been through scrutiny but wondered if certain assumptions, including future Council Tax rises, should be tested further in future years with perhaps more than one draft budget on the table for consideration. The Vice-Chairman in the Chair advised that the Task Group did not look at alternative budgets, but they did ask the question as to where the shortfalls would be if the 1.99% rise was not implemented. In response to the Member's comments the Committee agreed that they should scrutinise the Medium Term Financial Plan (MTFP) documents at an early stage and test the assumptions made as a starting point for scrutiny of the following year's budget.

In response to a question the Head of Finance confirmed that the Council did undertake zero based budgeting and levels of inflation were higher due to income levels in some areas being restricted by Central Government.

The Committee considered that it would be inappropriate for any amendments to the budget to come forward following scrutiny as it could potentially make it insecure. It was agreed to add this point as a specific recommendation to Cabinet, with the caveat that there were no unexpected announcements on Central Government funding that needed to be responded to.

**Recommended:**

**That (i) the Cabinet be advised that the O&S Committee regards the Council's draft 2016/17 budget as legal and achievable.**

- (ii) **the Risk Matrices and the risks identified within them be endorsed, particularly noting those that fall in the shaded part of the matrix.**
- (iii) **it be noted that the O&S Committee would consider it inappropriate for any amendments to be made to the budget following scrutiny as it would potentially make the budget insecure (subject to any unexpected announcements on Central Government funding).**
- (iv) **the Cabinet note that the O&S Committee intend to scrutinise the MTFP document at its April meeting and test the assumptions made as a starting point for scrutiny of the following year's budget.**

## **293 Future Reviews and Report Tracker**

The Vice-Chairman in the Chair invited Members to put forward ideas and recommendations for the future work programme.

- A Member proposed reviewing the Power supply and IT Disaster Recovery arrangements at the Civic Centre in light of the power cut on the 20<sup>th</sup> January. This had knocked out all of the IT servers and was particularly relevant with the Council's emphasis on Channel Shift and encouraging customers to use on-line services.
- A Member suggested the issue of flooding be added to the tracker, to assess how robust the Council's current plans were.

**Resolved:**

**That subject to the comments above the report be received and noted.**

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Queries concerning these Minutes? Please contact Clare Ricketts:  
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**Agenda Item No:** 4

**Report To:** Overview and Scrutiny Committee

**Date:** Tuesday 23<sup>rd</sup> February 2016

**Report Title:** Ashford Community Safety Partnership: an update on the Community Safety Partnership activity in the Borough

**Report Author:** Alison Tickle and Alison Oates, Community Safety Operation Managers

**Portfolio Holder:** Cllr Heyes – Portfolio Responsibility for Highways, Wellbeing and Safety



**Summary:** The Community Safety Partnership works to make the Borough a safer place to live and work, and to reduce crime and disorder. Members are presented with the latest strategic assessment information that informs our priorities for the next years. The work carried out by partners during 2015/16 is also presented.

Members are invited to ask questions about any aspect of the Community Safety Partnership.

**Key Decision:** No

**Affected Wards:** The Ashford Community Safety Partnership covers the whole Borough.

**Recommendations:** The Overview and Scrutiny Committee is asked to note the information contained within this report.

**Policy Overview:** The Overview and Scrutiny Committee is designated as the committee responsible for Crime and Disorder under the Police Justice Act 2006.

**Financial Implications:** The Community Safety Partnership is provided with a grant by the Police and Crime Commissioner.

**Risk Assessment** Not applicable.

**Background Papers:** Community Safety Partnership strategic assessment and tactical delivery plans for 2015/16 (both attached).

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## **Agenda Item No.**

**Report Title:           Ashford Community Safety Partnership: an update on the  
Community Safety Partnership activity in the Borough**

### **Purpose of the Report**

1. The Overview and Scrutiny Committee is designated as the committee responsible for crime and disorder under the Police Justice Act 2006. Annually the Committee reviews various aspects of the Community Safety Partnership (CSP).
2. Community safety partnerships are statutory crime and disorder reduction partnerships, enabling responsible authorities to develop and deliver local strategies to reduce crime and disorder. The responsible authorities work with 'cooperating bodies' to achieve their objectives.
3. In April 2015 the responsible authorities for the Borough of Ashford were Kent Police, Ashford Borough Council (ABC), Kent Fire and Rescue Service (KFRS), Kent, Surrey & Sussex Community Rehabilitation Company/National Probation Service (formerly known as Kent Probation), Kent County Council (KCC) and the Ashford Clinical Commissioning Group. These authorities work together to tackle crime and anti-social behaviour that affects our communities. They each have a statutory duty to come together and work with other groups, organisations and agencies to prevent crime and disorder. Other partners include Addaction (formerly KCA), Moat Housing, Pipeline, Turning Point, Immigration & Border Control, NHS and Kent Integrated Adolescent Support Services.
4. Community safety partnership have a responsibility to convene a strategy group of all responsible authorities (although it can invite other organisations), prepare a strategic assessment of local crime and community safety priorities using information provided by partner agencies and the community, and produce an action plan to meet those priorities.
5. The Crime and Disorder Regulations 2007 requires responsible authorities to show that their CSP offers value for money.
6. Overview and scrutiny enables councils to hold responsible authorities to account for local action and local public spending. Sections 19-21 of the Police and Justice Act 2006 introduced community safety scrutiny.
7. The role of the Overview and Scrutiny Committee is to review, scrutinise and make reports or recommendations to the responsible authorities of the CSP.

### **Background**

8. Ashford's Community Safety Partnership completes an annual strategic assessment that refreshes the priorities and planned activities to provide the knowledge and understanding of community safety problems to the members of the CSP (Appendix A).

9. The 2015/16 priorities as set at the start of the year were:
  - Anti-social behaviour, including environmental crime
  - Domestic abuse
  - Substance misuse
  - Acquisitive crime
  - Violent crime
  - Road safety
10. Each priority has a lead agency tasked with developing and delivering the tactical delivery plans and providing updates on a quarterly basis to the CSP.
11. During 2015/16 the CSP members have undertaken an ambitious collaborative programme of community safety work. While not all tactical delivery plan actions have been completed, as of the date of this report, the majority have, and most of the remaining actions are scheduled to be completed before the end of the financial year.
12. The CSP has also responded to emerging issues such as the introduction of the Prevent Duty, which became a statutory duty in October 2015, and the increased awareness of child sexual exploitation. As a consequence the priorities were reviewed mid year to include both Prevent and child sexual exploitation. Acquisitive and violent crime being reviewed and amalgamated within other existing priorities of the CSP.
13. The Community Safety Unit (CSU) is the operational element of the Community Safety Partnership, which comprises many organisations including: Ashford Borough Council, Kent Police, Kent Fire and Rescue Services and Kent County Council. The CSU has the single aim of make the borough a safer place to live, work and follow leisure pursuits whilst also promoting the local economy.
14. In September 2015 a co-located Kent Community Safety Team (KCST) based at Maidstone Fire Station was established, comprising staff from Kent Police, Kent Fire and Rescue Service and Kent County Council. The concept of a joint team was developed in conjunction with both county and district partners with the aim to deliver community safety work in a collaborative way, giving increased value for money for all three partners. Some of the areas identified for joint working include the county community safety agreement, youth education programmes, domestic homicide reviews, community safety campaigns, workshops/conferences, and partnership support at district and county level. The KCST is still in the early stages its development but joint initiatives are being identified and collaborative work is progressing. This included organising the annual Community Safety Conference that took place in Ashford in November 2015 which focused on dementia. There are also upcoming workshops on e-safety and serious and organised crime.
15. Ashford's CSP work closely with the KCST and are also represented on the Kent Community Safety Partnership.

## Review of performance

### Anti-social Behaviour including Environmental Crime (Lead Agency – Ashford Borough Council)

16. The data provided in this section comes from the Kent Police Partnership Pack. Unfortunately it does not break down the type of anti-social behaviour (ASB) incidents reported.

	13/14	14/15	No	%	/1,000	Rank 13/14	Rank 14/15
<b>Ashford</b>	1,850	1,207	<b>-643</b>	<b>-35%</b>	15.40	1	1
<b>Kent</b>	40,540	36,979	<b>-3,561</b>	<b>-9%</b>	27.39	-	-

17. The data provided above shows the number of incidents of ASB reported to Kent Police for the borough of Ashford has continued to decrease by 643 incidents compared to the previous full year statistics.
18. Members will recall that reported ASB decreased in 2013/14 by 42%. ASB has continued to decrease and Ashford still has the lowest volume of reported ASB in the county. The latest data indicating a 35% decrease.
19. The regular Police ASB patrol (Operation Claxon) calls on victims of ASB and targets known offenders, linking with Kent Police's Joint Family Management Programme. This in turn has continued to have excellent links with the Ashford Supporting Families programme and works to both target known offenders and also work with individuals and families to try and reduce the problems at source.
20. Kent Police's ASB officer works with high-risk victims of ASB and provides excellent advice and support to housing officers and youth workers working with our communities.
21. New powers to combat ASB were introduced in October 2014 under the Anti-social Behaviour, Crime and Policing Act 2014. These have been used by authorised agencies and have resulted in three Criminal Behaviour Orders (CBOs) being issued by the Courts to combat persistent perpetrators of ASB.
22. A number of partners have contributed to Cleansweep events in both the urban and rural areas, (Court Wurtin, Singleton, Stanhope, Newtown and South Willesborough). These operations use a multi-agency approach to combat issues and also to engage with communities and offer advice and support. As part of these operations enforcement action was undertaken including executing warrants and conducting roadside checks.
23. Kent Fire and Rescue Service coordinated a multi-agency visible presence on Halloween and Bonfire night, resulting in a continued reduction in ASB on these usually peak nights for ASB.
24. Further work undertaken by the CSP to reduce ASB included:

- Introduction of the ASB multi-agency panel that is chaired by the Joint Family Management officers. This panel enables the early identification of perpetrators and appropriate action is taken to divert them from ASB and associated crime.
- KCC Wardens engagement with the local community at the earliest opportunity enabling assessment and review of the impact of ASB upon local communities.
- Attending all repeat victims' ASB calls.
- Multi-agency operations that have targeted ASB hotspots, including those relating to the night time economy.
- Ensuring victims of ASB receive appropriate support, including early identification of vulnerable and repeat victims via continuation of Operation Claxon and a community trigger approach on a one monthly basis of any high risk area in the Borough.
- Action around noise including actively sharing and monitoring information with partner agencies. Community Protection Warning Notices (new provision under Anti-social Behaviour, Crime and Policing Act 2014) have been used to combat low level noise which is not identified as a statutory nuisance.
- Delivery of "Feet on the Street" workshop that provided agencies with an opportunity to better understand each others work and to encourage more joint working.
- Developing better links with mental health services. This has been through attendance at multi-agency professionals meetings and safeguarding meetings. A dedicated police officer has been assigned to liaises with the mental health team.
- Established a Community Trigger process, which has been advertised through the Ashford Borough Council website. This is a review process for victims of anti-social behaviour who have been dissatisfied with the handling of their complaints.

25. While it is impressive to have the lowest ASB figures in Kent, there were still 1,207 reported incidents and each incident has an impact on our communities. Our partners will continue to work together to try and reduce this further.

#### Fly-tipping

26. Fly-tipping incident figures reported by Local Authorities through Flycapture (the national fly-tipping database) show a decrease when comparing 13/14 and 14/15. Ashford has seen a decrease of 184 incidents reported. It is believed that the decrease may be due to under reporting.

Below is a table displaying the annual summary of fly-tipping incidents for both Ashford and Kent.

	<b>10/11</b>	<b>11/12</b>	<b>12/13</b>	<b>13/14</b>	<b>14/15</b>
<b>Ashford</b>	876	874	946	1,124	940
<b>Kent</b>	11,208	11,611	12,135	15,134	15,211

27. The areas around Chilmington are still experiencing high levels of fly-tipping. In particular Mock Lane at the entrance to the Cemex site.
28. The rural areas that have seen regular fly-tipping include Bethersden, Bilsington, Ruckinge, Charing, and Orlestone.
29. There have also been regular incidents of bulk items dumped outside the flats at Bybrook Road and Hillbrow Road. Beecholme Drive has also experienced a number of incidents.
30. There has been some work undertaken to communicate with the community about what action is when fly-tipping occurs. The appointment of a new Environmental Contracts and Operations Manager will, it is hoped, see a programme of awareness and enforcement in 2016/17. It is suggested that this issue is given particular focus for the coming year.

### Criminal Damage

31. Criminal damage refers to crimes where a person intentionally or recklessly destroys or causes damage to another person's property. Criminal damage, often referred to as vandalism, includes graffiti, arson and other forms of damage to property, including vehicles.
32. Ashford is currently ranked 4 out of the 12 districts (with 1 being the lowest level of criminal damage). There has been a reduction of 30 crimes recorded in 14/15 when compared with 13/14. Beaver and Victoria wards have suffered the greatest volume of reported criminal damage incidents.
33. Appendix B shows progress against the tactical delivery plan.

### **Domestic Abuse (Lead Agency – Ashford Domestic Abuse Forum)**

34. Kent Police recorded for the period January 2015 to December 2015 a total of 799 notifiable offences within the Borough. Of these 457 were identified as medium risk and 196 identified as high risk. Of those who were the primary victim of domestic abuse 71 were young people aged between 12-18 years. There were 455 repeat victims equating to 25.6%.
35. Ashford One Stop Shop (a once a week drop in centre providing a comprehensive range of services to victims of domestic abuse) has an excellent reputation across the county and strong partner links. At a time when resources are reduced and there are added pressures and caseloads, it is important victims of domestic abuse, regardless of their risk level can access face to face support and advice. The table below illustrates the rise in visitors to the Ashford One Stop Shop year on year. The data relates to the period July to June each year.

<b>No of visitors 10/11</b>	<b>No of visitors 11/12</b>	<b>No of visitors 12/13</b>	<b>No of visitors 13/14</b>	<b>No of visitors 14/15</b>
75	169	239	316	317

36. The busiest month this year for Ashford was June with 45 visitors and the quietest was April with 14 visitors.
37. The breakdown of ethnic grouping that attended the Ashford One Stop Shop are 84% white British, 2% not recorded and 14% variety of ethnic backgrounds (6% of these were white Europeans).
38. Information provided by Multi-Agency Public Protection Arrangements (MAPPA) and the Multi-Agency Risk Assessment Conferences (MARAC) Coordinator for the period April 2013 to March 2014 advises that 92 cases were presented to MARAC. Of these cases 19 were repeat cases, which equates to 21% of the total number. There were no cases handled by MARAC for male victims, LGBT or under 18 year olds. There were 14 cases of Black and Minority Ethnic victims and one victim was registered disabled.
39. In September 2014 Ashford Borough Council committed to spend up to £50,000 per year for the next three years on domestic abuse work (minute 118/09/2014 refers). A Domestic Abuse Coordinator was appointed and has been in post for one year. The initial focus of her work has been to support the One Stop Shop and coordinate the Freedom programme. This programme helps who have experienced domestic violence to make sense of and understand what has happened to them and build a future for themselves.
40. A comprehensive summary of the work undertaken on tackling domestic abuse was presented to the Cabinet on the 11<sup>th</sup> February 2016. A copy of this report is available at <http://vmabcapps/committeeSystem/ViewAgenda.aspx?MeetingId=1959>.
41. The Council has also contributes to the Kent Domestic Abuse Consortium (KDAC) to provide an Independent Domestic Abuse Advisor to provide practical and emotional support to the high risk victim of domestic abuse in the Borough.
42. Work undertaken by the CSP to reduce Domestic Abuse included:
  - Development of an iBook for young people.
  - ABC has provided housing and benefit advice at the One Stop Shop.
  - Domestic Abuse Stalking and Harassment (DASH) and IDVA training for Neighbourhood Police Officers on domestic abuse has been delivered in response to feedback from victims.
  - Delivery of Freedom Programmes throughout the year. A 12 week programme to help victims of domestic abuse recognise the impact of don their and their children's lives, understand the behaviour they were exposed to and also to understand the warning signs in possible future relationships.
  - Awareness session for partner organisations (KCC Wardens, KFRS Officers, Housing Officers, etc.) was delivered and further training is planned in the coming months.
  - Secured funding to support the Ashford Independent Domestic Violence Advisor.

- Secured funding from Ashford Soroptimists to train eight facilitators for Ashford.
- Continued publicity for One Stop Shop & domestic abuse services.
- Partners continue to provide support and involvement in Ashford's Domestic Abuse Forum.

43. Appendix B shows progress against the tactical delivery plan.

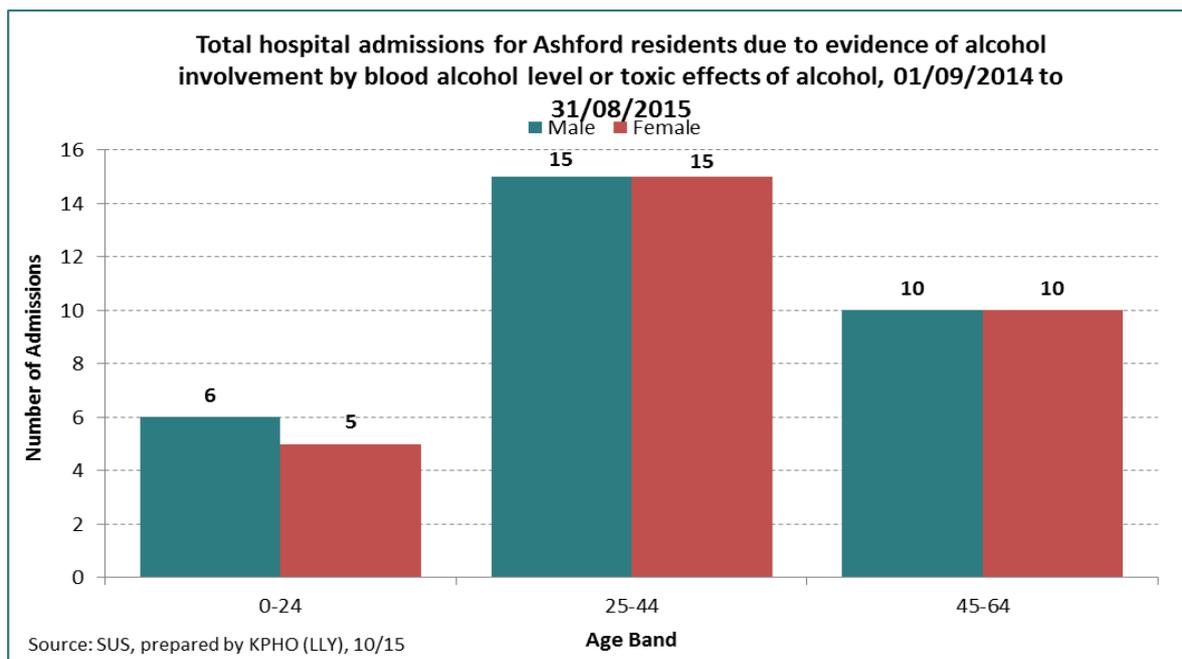
### Substance Misuse (Lead Agency – KCC Public Health)

#### Drugs

44. Based on information provided by Kent Police for period October 2014 to September 2015, Ashford can report that drug offences have decreased from 214 to 149 which is a decrease of 65 offences (-30.4%).
45. Unfortunately 2014/15 has seen a continuing popularity of the new psychoactive substances. There has been great concern regarding these substances with 114 deaths linked to them in 2014/15 (nationally).

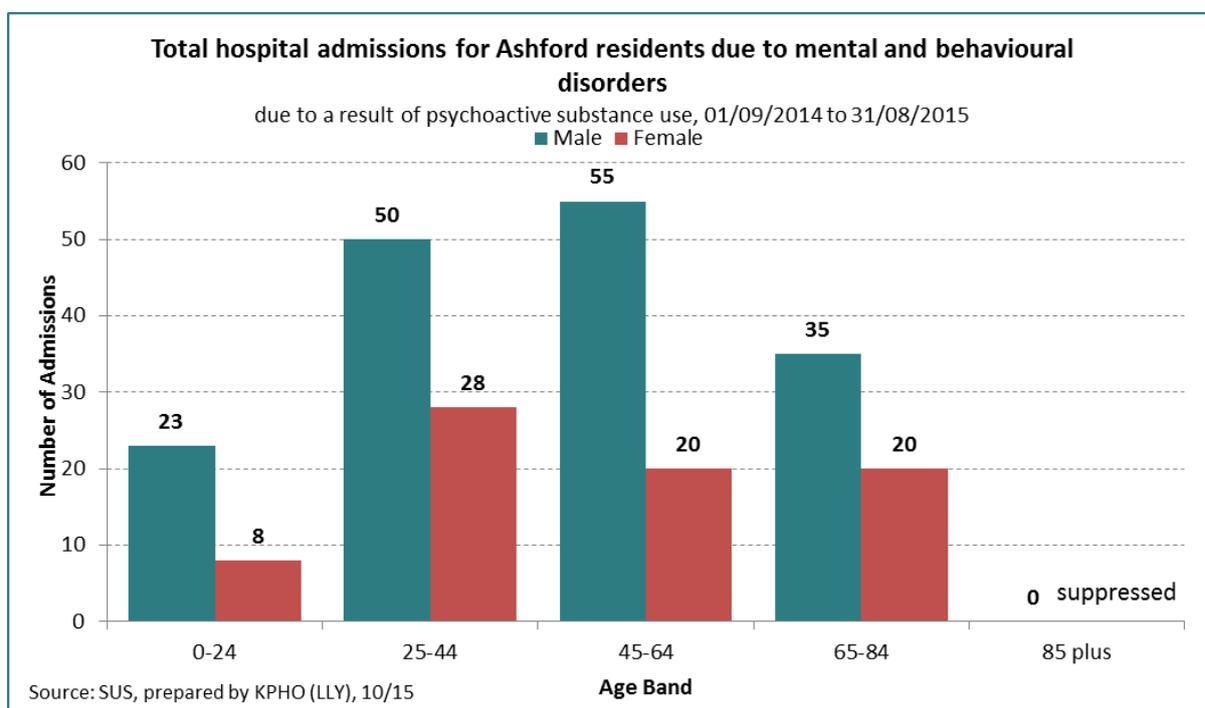
#### Alcohol

46. Information provided by KCC, Public Health for the period September 2014 to August 2015 shows that Ashford has seen a small increase of hospital admissions where alcohol is evident from 50 admissions in 2013/14 to 61 admissions in 2014/15. This is an increase of 11 admissions.
47. The Ashford Health Profile for 2015, however, indicates a figure for alcohol-specific hospitals for those under 18 is significantly better than the England Average. The crude rate per 100,000 being 5 compared to 40. Ashford also compares well against the other Kent local authority areas.



## Psychoactive Substance Use

48. Ashford has seen an increase in hospital admissions for mental and behavioural disorders related to psychoactive substance use. The figure for 2013/14 was 204 rising to 239 in 2014/15.



49. Work undertaken by the CSP to reduce Substance Misuse included:

- Run drug enforcement operations, including licensing controls and other enforcement measures have been conducted to ensure licensed premises do not encourage binge drinking, or sell to those underage or allow drug dealing.
- All new Designated Premises Supervisors have received a joint Kent Police/ABC licensing visit, incorporating drug swab analysis when appropriate.
- Drug paraphernalia information found is shared with partner agencies at the monthly community safety meeting.
- Specialist staff were present at Create and Tentertainment providing information, advice, and raising awareness.
- Drug and alcohol workshop held at Safety in Action, where over 1000 year 6 pupils were given relevant messages about substance misuse.
- Addaction delivered a 6 week family programme to provide a holistic approach to substance misuse within a family environment.
- Drug Use Screening Toolkit (DUST) training provided to practitioners.

50. Appendix B shows progress against the tactical delivery plan.

## Acquisitive Crime (Lead Agency – Kent Police)

51. Acquisitive crime is broken down into a number of groupings which are: robbery, shoplifting, theft and handling stolen goods, theft from motor vehicle, theft of motor vehicle, theft of pedal cycle, and theft other, burglary dwelling and burglary dwelling other offences.
52. The following information is provided by Kent Police. All data is for the period January to December for each year.

Crime Type	2013	2014	2015	No diff	Wards with highest volume per 1,000 pop.
Robbery	59	39	54	<b>+15</b>	Victoria
Shoplifting	688	746	815	<b>+69</b>	Norman & Victoria
Theft & Handling Stolen Goods	1921	2019	1933	<b>-86</b>	Norman & Victoria
Theft from Motor Vehicle	440	361	317	<b>-44</b>	Victoria
Theft of Motor Vehicle	114	117	117	<b>0</b>	Godinton, Beaver & Stanhope
Theft of Pedal Cycle	138	219	165	<b>-54</b>	Victoria & Norman
Theft Other	1095	1054	953	<b>-101</b>	Victoria
Burglary Dwelling	390	335	312	<b>-23</b>	North Willesborough
Burglary Other	471	592	403	<b>-189</b>	Tenterden South & Weald Central

53. The areas most affected by shoplifting include the centre of Ashford (Victoria Ward) and McArthur Glen and Asda (Norman Ward).
54. Kent Police are continuing to see an increase in shoplifting due to criminals moving away from burglary, possibly due to the differences in sentencing when taken to court.
55. The theft of pedal cycles has seen a particular decrease in the past year due to the actions taken by Kent Police to: prevent and deter, identify and capture perpetrators.
56. Work undertaken by the CSP to reduce Acquisitive Crime included:
- Multi-agency Cleansweeps in areas to raise awareness & reduce acquisitive crimes in areas.
  - Delivery of community engagement events in high footfall locations such as County Square.
  - Developing closer partnership working with the monitoring centre CCTV services and Ashford & Weald Partnership Against Crime (AWPAC).
  - Smart water & pedal cycle marking campaigns have been run, focussing on bicycles, skateboards, and target crime hotspots.

- Improved joined up working and sharing intelligence with various programmes i.e. Joint Family Management Programme (JFMP) and Ashford Supporting Families.
- Developed presentation packages for delivery to parishes and forums advising of community safety activity.
- Produced information leaflet advising of various products and services that could assist with home security and safety.

57. Appendix B shows progress against the tactical delivery plan.

### **Violent Crime (Lead Agency – Kent Police)**

58. Violent crime is broken down in to several categories, which are as follows: assaults, sexual offences, violence against the person and violent crime

59. The following is provided by Kent Police and NHS (Kent and Medway Public Health Observatory) and Kent County Council.

<b>Crime Type</b>	<b>12/13</b>	<b>13/14</b>	<b>14/15</b>	<b>No diff</b>	<b>Wards with highest volume</b>
Assaults	20	23	23	0	Data not available
Sexual Offences	113	154	185	+31	Victoria
Violence Against the Person	1327	1661	1654	-7	Victoria
Violent Crime	1489	1858	1893	+35	Victoria

60. Work undertaken by the CSP to reduce violent crime includes:

- Operation Amazon (a police night time economy initiative) is carried out on Friday and Saturday evening.
- A number of multi-agency night time economy operations have been completed including drug swabbing of licensed premises.
- AWPAC are increasing their presence in Tenterden and have three licensed premises signed up to use a radio system.
- A multi-agency presence was at Create and Tentertainment festivals, providing a highly visible deterrent for any violent behaviour.

61. Appendix B shows progress against the tactical delivery plan.

### **Road Safety (Lead Agency – Kent Fire & Rescue Service)**

62. Information provided by KCC Transport Intelligence reports for the period of January 2014 to December 2014 that Ashford has seen a slight decrease from 535 Road Traffic Collisions (RTC's) to 490 when compared to the same period the previous year, a decrease of 45. Of these figures 48 were related to casualties under the age of 16 which was an increase of 24 when compared to figures the previous year.

63. It is also reported that Killed and Seriously Injured (KSI) has decreased to 73 over the same period, however, this represents the 2<sup>nd</sup> highest overall in the county. The KSI for the under 16 age group, in Ashford, is also the highest in the county at eleven. Child KSI casualties are at their highest level since 1996.
64. Further information is provided within KCC's Road Casualties Annual Report which can be found at:  
[http://www.kent.gov.uk/data/assets/pdf\\_file/0020/11819/Personal-injury-crashes-in-Kent.pdf](http://www.kent.gov.uk/data/assets/pdf_file/0020/11819/Personal-injury-crashes-in-Kent.pdf)
65. KCC have identified the four wards that had collisions and casualties exceeding 20 in each last year were Weald South, Saxon Shore, North Willesborough and Victoria.
66. KCC report have identified 14 cluster sites <sup>1</sup>have also been identified in the district which are along the following routes: A20, A28, A292, A2042, C105, C146, C151, E3010. The route that shows the greatest number of clustered collisions/casualties is the A28.
67. Members are able to find out more about road risk in the Borough and individual neighbourhoods by accessing CrashMap at <http://www.crashmap.co.uk>. This enables searches by area, allows filtering by the year in which accidents took place and provides precise data on which the incident occurred.
68. Work undertaken by the CSP to reduce Road Safety includes:
- Biker Down training events have been run in Ashford, targeting motorcyclists.
  - Delivered road safety advice to over 1000 year 6 children as part of the Safety in Action project.
  - Multi-agency restorative justice event held on Hythe Road.
  - Car and road awareness event held in a local car showroom, Ashford Orbital. 100-120 males and females attended, KCC Community Wardens had a joint stand with KCC Road Safety. Feedback was very positive.
  - Mass messaging techniques used by KCC Highways to raise awareness amongst target groups of key road safety issues.
  - KCC Road safety officers attended the Community Safety Shop where 1300 people were engaged with and road safety messages were passed.
  - Young driver education was provided to 16-18 year old students in three schools.
  - Police have completed Speed Indication Device (SID) operations.
  - Working group held with key partners to undertake a research of analytical data to steer a focus on future activity.

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<sup>1</sup>

A specific geographical location where a higher than expected number of collisions/casualties particular type have occurred in a set period of time.

69. Appendix B shows progress against the tactical delivery plan.

### **Financial Performance**

70. The Police and Crime Commissioner provided a grant of £28,858 in two instalments for CSP work that aligns with the Kent Police and Crime Plan.

71. Grants are allocated for initiatives and projects aligned with the CSP priorities and details of the allocations made or pending for 2015/16 are summarised in Appendix C.

### **Strategic Assessment for 2016/17**

72. On the 25<sup>th</sup> January 2016 a working group of the CSP came together to consider performance over the past year and to agree the priorities it wishes to recommend for adoption by the CSP in March 2016. The workshops considered the data presented within this report and sought to align priorities with the Kent Control Strategy, the Police and Crime Commissioner's Plan, and the priorities of partners. The following were recommended:

- Road safety
- Safeguarding
  - Child Sexual Exploitation
  - Human Trafficking
  - Modern Slavery
- Domestic abuse and sexual offences
- Organised crime
  - Drugs
  - Gangs
  - Serious Acquisitive Crime
  - Digital Crime
- Prevent

73. Substance misuse with a focus on psychoactive substances is being considered but requires further supporting information which is being obtained from Kent Public Health.

74. To ensure partnership focus is given to the above priorities Partnership Plans will be developed. This is a departure from the current Tactical Delivery Plan process but will enable a smaller number of very specific projects to be delivered.

75. In March a series of workshops will be held with partners to develop the Partnership Plans. Feedback from this meeting will help to develop these.

76. It was agreed the Strategic Assessment and priorities should be set for three years, with the option to add or remove priorities as need arises. The annual workshop that examines community safety related data will still take place.

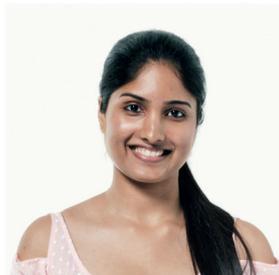
## Community Safety Partners' Feedback

77. Members of the CSP were asked to share their thoughts on the CSP with a view to capturing not only what we do well but where improvements can be made.
78. The first question was “what is your proudest community safety achievement that you have contributed to in 2014/15?” Answers included:
- Forming a committed working group to tackle road safety.
  - Well organised collaboration between partners to deliver training, initiatives, and working together to reduce anti social behaviour.
  - The appointment of the Domestic Abuse Coordinator who is key to building strong working relationships with partners in order to provide an excellent service that continues to support victims of domestic abuse.
  - The practitioner forum for raising awareness around drug and alcohol services. It was really well supported by the CSP and received positive feedback.
79. The second question was “what do you think is the most positive part of the community safety partnership?” Answers included:
- Being able to meet with other agencies on a regular basis, share information that assists with resolving local issues.
  - The commitment the partners have to community safety and the respect and support that they provide to each other. It means that we are able to respond to issues quickly and have a good knowledge of how we can help each other.
  - The continued good management of anti-social behaviour and the reduction in rural crime particularly burglary other than dwellings – less crime = less victims of crime.
  - Sharing an office at the CSU in Ashford Police Station. This is so beneficial with regard to sharing information which assists with quick response to areas affected by local issues.
  - The continued success of Safety In Action.
  - Information sharing and being kept informed of developments.
80. The final question was “what would you change about how the partnership operates?” Answers included:
- Ensuring the partnership plans are more focused, perhaps concentrating on one or two key initiatives or outcomes.
  - Regular working group to share information about substance misuse which is attended by the wider community partners such as health and education.
  - Improved participation by some partners.
  - I wouldn't change anything.



# Ashford's Community Safety Partnership

2015/16 Strategic Assessment



COMMUNITY SAFETY  
PARTNERSHIP  
ASHFORD BOROUGH

[www.ashford.gov.uk](http://www.ashford.gov.uk)

# The Ashford Community Safety Partnership is a multi-agency partnership working to make our Borough safer.

Our purpose is to tackle crime, disorder, anti-social behaviour and other problems affecting our community.

This means we are working to ensure that the Borough of Ashford is a place where:

- Levels of anti-social behaviour (ASB) are reducing year on year
- The underlying causes of crime and anti-social behaviour are identified and tackled directly
- Crime prevention is promoted and properly resourced
- Offenders' behaviour is managed to reduce re-offending
- Victims are well supported

## Our Partnership structure

Ashford Community Safety Partnership (the Partnership) meets quarterly and is made up of six statutory organisations known as 'responsible authorities':

- Ashford Borough Council
- Ashford Clinical Commissioning Group
- Kent County Council
- Kent Fire and Rescue Service,
- Kent Police,
- Kent Probation

As responsible authorities these organisations are legally required to contribute to the development of strategies relating to crime and crime reduction within the Borough. However the work undertaken by the Partnership to reduce crime and anti-social behaviour and to make the Borough a safer place, goes beyond that delivered by these statutory partners and is enhanced by the cooperation and contributions of a much wider range of organisations and bodies.

We are committed to making the Borough a safer place but we know that this means more than simply reducing crime and anti-social behaviour. The people of the Borough need to feel safer and this means addressing the fear of crime as well as reducing the number of offences.

## The Borough of Ashford context

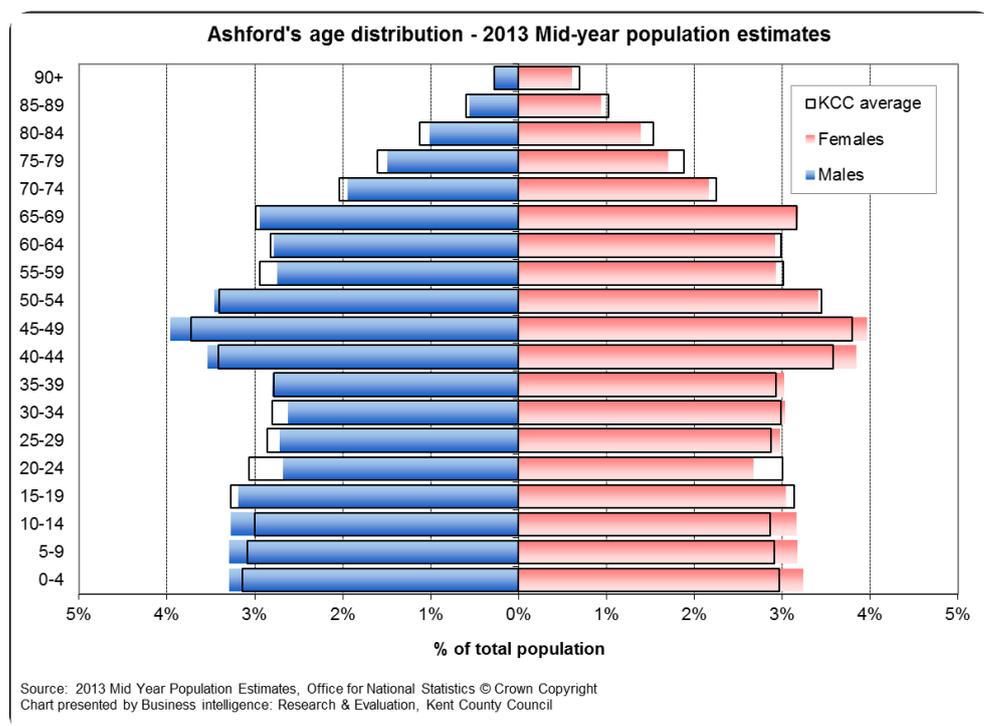
The population of Ashford has increased from 120,100 as per the 2012 mid-year population estimates to 121,700 people for the same period in 2013 which is an increase of 1600 people (KCC Strategy Forecasts Oct 2014). The growth in Ashford's population is set to continue with current forecasts suggesting that over the next 15 years the population of the Borough will increase by a further 18%. This is the 3<sup>rd</sup> highest rate of growth expected for any Kent district and a growth rate that is higher than the county average of 13%.

- **63%** live in Ashford Urban, this is an increase of 1% when compared to the 2011 census data.
- **37%** live in Ashford Rural which is a decrease of 1% when compared to the 2011 census data.

In the Borough of Ashford 93.7% are White Ethnic in origin, of which 89.4% are White British. 6.3% are of Black Ethnic, of which 1.9% are Asian, 0.8% African and 0.8% other mixed origin.

## Deprivation

Based on The Indices of Deprivation 2010, Ashford ranks 8<sup>th</sup> out of 12 Kent districts with 1 being most deprived. This Kent ranking has not altered since 2007. However, nationally Ashford has moved six positions on the national ranking from 206<sup>th</sup> in 2007 to 198<sup>th</sup> in 2010. This indicates that Ashford's level of deprivation has decreased, relative to other areas in England.



The greatest levels of deprivation are found within the urban area of Ashford, particularly within the Stanhope ward. Neighbouring some of the most deprived areas of Ashford are areas with low levels of deprivation, with the least deprived areas of Ashford being found in the Park Farm North ward.

## The commissioning landscape

On 15<sup>th</sup> November 2012, Anne Barnes was elected the first Police and Crime commissioner for Kent. Since then she has launched her Police and Crime Plans, setting out her vision for policing and community safety across the county. This has recently been refreshed.

The priority areas are:

- Cutting crime and catching criminals
- Ensuring visible, community policing is at the heart of Kent's Policing Model
- Putting victims and witnesses first
- Protecting the public from serious harm
- Meeting national commitments for policing
- Delivering value for money

## Kent's response to a changing landscape

Reductions in public spending have seen cuts in all individual partners' budgets and it is expected that these cuts will continue in the coming years. In the past both county and district partners have been able to access funding streams available as part of government initiatives. This funding enabled countywide partners to provide services in support of their Borough colleagues. With the removal of most of these funding streams, and changes to support funding, all partners are facing significant financial pressures now and in the years to come. Fewer staff and resources mean that the Partnership needs to work harder to maximise the outcome of joint working.

In April 2013 Kent Fire and Rescue Service, Kent Police and Kent County Council felt there was merit in the concept of closer collaboration and joint working on county-wide community safety matters.

The initial intention is to co-locate staff from the three organisations in order to promote closer joint working and to identify opportunities for improved value for money. A suitable site has been identified in Maidstone and planning work for the move has now started. It is intended that the physical move will take place in mid-2015.

Staff will remain under the management and control of their own organisation. The three partners are currently considering which functions and, therefore, which staff will move to the new location. Initial thinking has identified several areas where the co-located team can deliver benefit and work streams have been established to progress these ideas. The initial work streams are as follows:

- Undertaking strategic assessments to enable and support the production of Countywide and District community safety agreements
- Undertaking a review of each organisation's youth education activity and examining the feasibility of combining this activity where applicable
- Particular attention will be given to including e-safety and Prevent within any joint education visits
- Manage and provide administrative support to domestic homicide reviews
- Reviewing current and future community safety campaigns with the ambition of creating more efficient and effective joint campaigns

# Foreword

The Community Safety Partnership provides the opportunity for a co-ordinated approach to tackling crime and disorder which takes into consideration what causes people to get involved in crime, as well as how victims of crime can be made less vulnerable. By working together we are able to consider social and environmental problems that are contributing factors and which can also cause fear of crime. We are able to help give people a sense of personal security and well-being as they go about their day to day lives.

The Community Safety Partnership acknowledges that it is no one organisation's sole responsibility to deliver a reduction in crime and disorder and the fear of crime but something which needs to be tackled collectively and in partnership with others. This Strategic Assessment provides an opportunity for the Partnership to share the joint successes of the last year and most importantly share with you our plans for this year.

Finally this is an opportunity for those involved in the Partnership to thank everyone for their hard work which helps to keep our community safety.

**Mrs Sheila Davison**

*Chair of the Community Safety Partnership*

**Chief Inspector Mitchell Fox**

*Deputy Chair of the Community Safety Partnership*



# Review of Performance

- Significant achievements have included a 42% reduction in recorded anti-social behaviour (ASB) – Ashford now has the lowest number of reported ASB incidents in the county
- The Ashford One Stop Shop for victims of domestic abuse continues to be well used and Ashford Borough Council (ABC) has contributed significant funds to support the work of the Kent Domestic Abuse Consortium in providing an Independent Domestic Violence Advisor for three years
- ABC has also made funds available for the appointment of a Domestic Abuse Coordinator and this position has been successfully recruited to
- An 8% reduction in burglaries, especially in the rural areas through coordinated operations involving the rural community and partnership agencies
- Many multi-agency operations have taken place, for example, Cleansweeps, which raise awareness of community safety issues and have helped reduce acquisitive crime
- The number of killed or seriously injured (KSI) remains the highest in the county
- Fly-tipping continues to increase across the Borough



## Troubled Families Programme

Ashford Supporting Families is the Borough's response to the government's troubled families agenda, which is a national project to support families which have been identified as having multiple and complex needs. The criteria for success are reducing the number of school absences, reducing crime and ASB and reducing worklessness.

In the past three years over 190 families in the Borough have been supported to meet successfully meet the criteria.

# What is a Strategic Assessment?

The Community Safety Strategic Assessment is a report published annually. It gathers research, evidence and intelligence from national and regional sources, as well as drawing on the professional expertise of those working locally.

As part of the strategic assessment process, the Partnership identifies issues which are important to the local community. The strategic assessment also involves detailed analysis of local crime data to identify crime hotspot areas, crime trends (whether crime is increasing or decreasing) and to determine how crime in the Borough compares with other areas in Kent.

For 2014/15 the priorities identified as a result of the strategic assessment were:

- Domestic abuse
- Anti-social behaviour
- Acquisitive crime
- Substance misuse
- Violent crime
- Road safety
- Rural crime

Each priority has a lead agency tasked with developing and delivering the tactical delivery plans and providing updates on a quarterly basis to the Partnership

An overview of the work undertaken by the Partnership over the past year in relation to these issues is outlined below, alongside data illustrating how the partnership has performed against these stated priorities.

In particular it is designed to:

- Provide a picture of the current issues
- Reflect trends and the emergence of new issues
- Assess impacts on our communities, identifying those most affected by these issues
- Be independent, objective and evidence-led, reflecting the needs of our communities across public service organisations, rather than those of any single partner

The main aim of the document is to identify priorities which will inform a joint strategy and action plan in order to tackle these priorities in a co-ordinated approach across the Borough. It acknowledges the broader commissioning landscape of the Police and Crime Commissioner (PCC) for Kent.

# Our Priorities 2015/16

Following our annual Strategic Assessment, the Partnership has identified five priority areas to become the focus of partnership work over the forthcoming year.

These priorities are documented below with examples of specific areas of work the Partnership will undertake to address these. The Partnership will review work on these priorities on a quarterly basis. It is expected that additional work-streams will be identified throughout the duration of this plan both in response to emerging issues but also as our analysis and understanding of our existing work develops.

- Acquisitive crime
- Anti-social behaviour and environmental crime (including fire)
- Domestic abuse
- Road safety
- Substance misuse
- Violent crime

Actions pertaining to reducing rural activity have been amalgamated within other relevant priorities, which will make this easier to manage, review and evaluate, due to the way data is provided.

In addition to the current priorities there are a number of other issues that have become more of a focus to partners or the public over the last year. These include:

- Mental Health
- Preventing violent extremism
- Child sexual exploitation/safeguarding
- E-safety
- New Psychoactive Substances (also known as legal highs)

To ensure partnership focus is given to these emerging issues, the above have been included in the tactical delivery plans alongside planned activities to tackle the main priorities.

## 1. Acquisitive crime (Lead Agency – Kent Police)

Acquisitive crime is broken down into a number of groupings which are: fraud, metal theft, robbery, shoplifting, theft and handling stolen goods, theft from motor vehicle, theft of motor vehicle, theft of pedal cycle, and theft offences.

The following information is provided by Kent Police except for fraud which is provided by British Transport Police. All data is for the period October 2013 to September 2014 except for theft offences which runs from April 2013 to March 2014.

CRIME TYPE	2011 /12	2012 /13	2013 /14	NO DIFF.	WARDS WITH HIGHEST VOLUME PER 1,000 POP.
Fraud	7	0	0	0	N/A
Metal Theft	147	137	75	-62	
Robbery	51	49	43	-6	
Shoplifting	760	692	777	+85	Norman & Victoria
Theft & Handling Stolen Goods	2139	1889	2130	+241	Norman & Victoria
Theft from Motor Vehicle	490	455	401	-54	
Theft of Motor Vehicle	118	108	128	+20	Weald North
Theft of Pedal Cycle	192	110	222	+112	Victoria & Norman
Theft Offences	1187	1087	1131	+44	Victoria
Burglary Dwelling	378	389	358	-31	
Burglary Other	550	475	604	+129	Great Chart with Singleton North

The areas most affected by shoplifting include the centre of Ashford, McArthur Glen and Orbital Park in Ashford and Tesco in Tenterden.

Kent Police have seen a pattern whereby hardened criminals have moved from burglary into shoplifting, possibly partly due to the differences in sentencing when taken to court.

The theft of pedal cycles has seen a particular increase in the past year and Kent Police have taken a number of steps to counter this increase.

Work undertaken by the Partnership to reduce acquisitive crime included:

- Multi-agency Cleansweeps have taken place in Wye, Hothfield, Kennington, Singleton and Brookfield Road areas to raise awareness and reduce acquisitive crimes in areas
- Smart water and pedal cycle marking campaigns have been run, focussing on bicycles, skateboards and target crime hotspots
- An initiative was delivered in November 2014, which included training on radio use, how to deter shoplifter and recognising counterfeit bank notes. General feedback of the event was positive, although improvements can be made for future events
- Produced information leaflet advising of various products and services that could assist with home security and safety
- Meeting held in December for an East Kent Rural Action/Intel with partners. National Farmers' Union taking the lead with KCC Community Warden providing support
- Operation Nonagon (working with farmers/landowners to target rural criminality) up and running, sometimes in partnership with other districts (e.g. Shepway and Swale)
- Operation Lupin has been run during this period which concentrated on

break ins other than dwellings, contributing to a significant reduction in break-ins in the rural areas. The operation saw increased rural visibility and crime prevention activities

### Challenges to delivery

- The government is committed to payments by result for probation trusts, based on re-offending performance
- Some medium and low risk offenders have been transferred to the private sector under reorganisation plans
- Continuing financial hardship, possible exacerbated by the outcome of the welfare reform, could have an impact upon acquisitive crime figures through an increased number of offenders or an increased willingness of businesses to report offences to police as costs of shoplifting increase

Tactical delivery plans for 2015/16 are contained in a separate document on Ashford Borough Council’s website.



## 2. Anti-social Behaviour and Environmental Crime (Lead Agency - Ashford Borough Council)

The information provided in this section is provided by the Kent Police Partnership Pack but unfortunately doesn’t break down the type of anti-social behaviour incidents reported.

	2011 /12	2012 /13	2013 /14	No diff	% diff	Per 1,000 pop	County Rank 2012 /13	County Rank 2013 /14
Ashford	3,823	3,191	1,850	-1,341	-42%	15.40	6	1
Kent	50,477	44,210	40,540	-3,670	-8.3%	27.39	-	-

The data provided above shows the number of incidents of ASB reported to Kent Police for the borough of Ashford has decreased by a massive 1,341 incidents compared to the previous full year statistics. It is anticipated that this trend has continued during this year.

Reported ASB decreased in 2012/13, but in 2013/14 the reduction was by as much as 42%. Ashford now has the lowest volume and rate (per 1,000 population) in the county with 1,850 incidents and a rate of 15.40 incidents per 1,000 people.

While it is impressive to have the lowest ASB figures in Kent, there were still 1850 reported incidents and each incident has an impact on our communities. Our partners will continue to work together to try and reduce this further.

### Fly Tipping

Fly Tipping incident figures reported by Local Authorities through Flycapture show an increase when comparing 2012/13 and 2013/14 data. Ashford has seen an increase of 178 incidents with Kent overall seeing an increase of 2,999 incidents reported.

Below is a table displaying the annual summary of fly tipping incidents as reported by local authorities through Flycapture for both Ashford and Kent.

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
Ashford	1,123	1,049	876	874	946	1,124
Kent	12,963	11,970	11,208	11,611	12,135	15,134

The areas around Chilmington are still experiencing high levels of flytipping. Areas include Bartletts Lane, Chilmington Green Lane and Mock Lane plus additional fly-tipping on the KCC land adjacent to the old landfill site.

The rural areas which have seen regular fly tipping include Bethersden, Bilsington, Charing, can be Orlestone and Westwell Lane.

There have also been regular incidents of bulk items dumped outside the flats at Bybrook Road and Hillbrow Road. Beecholme Drive has also experienced a number of incidents.

A programme of awareness and enforcement is planned for 2015/16. This will be reflected in the tactical delivery plan.

### Criminal Damage

Criminal damage refers to crimes where a person intentionally or recklessly destroys or causes damage to another person's property. Criminal damage, often referred to as vandalism, includes graffiti, arson and other forms of damage to property, including vehicles.

Ashford is currently ranked 4 out of the 12 districts with 1 being the lowest. There has been a reduction of 133 crimes recorded in 2013/14 when compared with 2012/13. Ashford Victoria ward has suffered the greatest volume of criminal damage incidents reported.

Work undertaken by the Partnership to reduce anti-social behaviour included:

- Early identification and assessment of perpetrators to ensure appropriate actions are taken; including referral to multi-agency groups which manage perpetrators, use of appropriate sanctions including the new provisions under the Anti-social Behaviour, Crime and Policing Act 2014
- Provision of Joint Family Management Programme to provide intensive support to parents, where anti-social behaviour and youth crimes are evident. Working closely with KCC Children's Services and other partners to coordinate work around Ashford Supporting Families
- KCC Wardens have engaged with the local community at the earliest opportunity to assess and review impact of ASB upon a community
- Attending all repeat victims ASB calls
- Multi-agency operations have targeted ASB hotspots, including those in the night time economy
- Delivered two Youth Engagement Around Road Safety (YEARS) programmes in conjunction with Homewood School to over 200 six formers
- Ensured victims of ASB receive appropriate support, including early identification of vulnerable and repeat victims via continuation of Operation Claxon.
- Action around noise - actively shared and monitored information with partner agencies
- Pathway course planning for April 2015
- Engaged with the community at Community Forums and other meetings
- Developed links with Mental Health
- Established a Community Trigger process



## Challenges to delivery

Resources, both financial and staffing continue to be reduced. At a time when the Partnership can recognise and identify gaps in service delivery, their ability to commission services is hindered by a lack of grant funding. Tactical delivery plans for 2015/16 are contained in a separate document on Ashford Borough Council's website.

### 3. Domestic Abuse (Lead Agency – Ashford Domestic Abuse Forum)

The following information has been supplied by Kent Police and relates to the period October 2013 to September 2014.

NO OF INCIDENTS							
	2011/12	2012/13	2013/14	No diff	% diff	Per 1,000 pop aged 16+	County Rank
Ashford	1,399	1,506	1,672	+166	11%	17.56	6
Kent	18,926	19,459	21,724	+2,265	11.6%	18.19	-

NO OF REPEAT VICTIMS (INCLUDES 16-17 YEAR OLDS)							
	2011/12	2012/13	2013/14	No diff	% diff	Per 1,000 pop aged 16+	County Rank
Ashford	341	360	413	+53	14.7%	4.34	6
Kent	4,587	4,704	5,481	+777	16.5%	4.59	-

Incidents of domestic abuse continue to increase in Ashford.

Information provided by Kent and Medway Domestic Abuse Strategy Group shows that Ashford has seen an increase of 77 visitors over the previous year accessing the One Stop Shop services, which is an increase of 241 visitors since 2010/11.

As in the previous year Ashford had the highest number of visitors to a single One Stop Shop in Kent. The busiest month this year for Ashford was November with 38 visitors and the quietest was August with 11 visitors.

The breakdown of ethnic grouping that attended the Ashford One Stop Shop are 78% white British, 7% not recorded and 15% variety of ethnic backgrounds (White European being the largest single group at 7%).

In common with last year, the majority of visitors to the One Stop Shops are between the ages of 26-29 years old and this pattern is similar across Kent. Last year only one visitor from all the One Stop Shops was under 18, this year 19 visitors were under 18 (1% of the total visitors).

Information provided by Multi-Agency Public Protection Arrangements (MAPPAs) and the Multi-Agency Risk Assessment Conferences (MARAC) Coordinator for the period October-September advises that in 2013/14 97 cases were presented to MARAC – 17 of which were repeat cases which equates to 18% of the total number.

In September 2014 Ashford Borough Council committed to spend up to £50,000 per year for the next three years on domestic abuse work. A Domestic Abuse Coordinator has been appointed and their initial focus is to support the

One Stop Shop and coordinating the Freedom programme to help women who have experience domestic violence to make sense of and understand what has happened to them and build a future for themselves.

ABC has also agreed to contribute to the Kent Domestic Abuse Consortium (KDAC) to provide an Independent Domestic Abuse Advisor to provide practical and emotional support to the high risk victim of domestic abuse in the Borough.

Work undertaken by the Partnership to reduce domestic abuse included:

- Secured funding to support an Independent Domestic Violence Advisor
- Partners continue to provide support and involvement in Ashford's Domestic Abuse Forum
- Secured funding for the appointment of a Domestic Abuse Coordinator to provide coordination at the One Stop Shop, to coordinate the Freedom Programme and to further improve domestic abuse provision across the Borough
- Specialist staff (e.g. KCA & Turning Point) have become involved in the Integrated Offender Management programme and in the Ashford Supporting Families initiative
- A domestic abuse awareness session for partners (KCC Wardens, youth workers, housing officers, etc.) was delivered

### *Challenges to delivery*

- A review of services working in the field of domestic abuse is currently underway and this will influence the focus of attention in the coming year, whether this is in support to medium risk victims or whether further support is required for high risk victims
- It is acknowledged that amongst violent crime, domestic violence in particular is under-reported. The 'Crime-recording: making the victim count' report published by Her Majesty's Inspectorate of Constabulary (HMIC) found that sexual offences had been substantially under-recorded by police forces in England and Wales. Nationally, an estimated one of four (26%) sexual offences that should have been recorded as crimes were not
- Nationally, police recorded crime figures showed an increase of 22% in all sexual offences for the year ending September 2014 compared with the previous year
- The rises in the volume of sexual offences recorded by the police should be seen in the context of a number of high-profile reports and inquiries, including
  1. The investigation by HMIC, which highlighted the need to improve the recording and investigation of sexual offences
  2. There have been concerns about the recording of sexual offences, for example in evidence presented to the Public Administration Select Committee (PASC) inquiry and arising from other high profile cases
  3. The creation of the 'Independent Panel Inquiry into Child Sexual Abuse', which was set up to consider whether, and the extent to which, public bodies and other non-state institutions have taken seriously their duty of care to protect children from sexual abuse in England and Wales

Tactical delivery plans for 2015/16 are contained in a separate document on Ashford Borough Council's website.



## 4. Road Safety (Lead Agency - Kent Fire and Rescue Service (KFRS))

Information provided by KCC Transport Intelligence reports for the period of July 2013 to June 2014 that Ashford has seen a slight increase from 524 road traffic collisions (RTC's) to 535 when compared to the same period the previous year with an increase of 11 reports. Of these figures 59 were related to casualties under the age of 16 which was an increase of 24 when compared to figures the previous year.

It is also reported that killed and seriously injured (KSI's) has increased to 78 over the same period which is the highest overall in the county. The KSI's for the under 16 age group in Ashford is also the highest in the county at nine.

KFRS reported that the most common locations they attended in the Ashford area for RTC's was the M20, A28, Charing Hill, A20, A2070 and Chart Road.

Members of the public are able to find out more about road risk in the Borough and individual neighbourhoods by accessing CrashMap at <http://www.crashmap.co.uk>. This enables searches by area, allows filtering by the year in which accidents took place and provides precise data on which the incident occurred.

Work undertaken by the Partnership to improve road safety included:

- Delivered two Youth Engagement Around Road Safety (YEARS) programmes in conjunction with Homewood School to over 200 six formers
- Three Biker Down training events have been run in Ashford, targeting motorcyclists of all ages and included Ashford Supporting Families young people
- Delivered road safety advice to over 1000 year 6 children as part of the Safety In Action project
- Restorative Justice event carried out by Police Community Support Officers (PCSO's) targeting drivers in Crundale, Charing, Park Farm, Godmersham and Hothfield
- Women in Gear (car and road awareness) event held in November at Kia car showroom, Ashford Orbital. 100-120 males and females attended, KCC Community Wardens had a joint stand with KCC Road Safety
- School parking campaign run in top three schools with parking issues
- Mass messaging techniques used by KCC Highways to raise awareness amongst target groups of key road safety issues
- Young Driver education was provided to 16-18 year old students in two schools
- New initiative, which focuses on the negative impact of driving under the influence of drugs held in one school
- Practical skills were taught to help avoid being involved in a crash and advise on what to do if first on the scene of a crash where someone is injured

### *Challenges to delivery*

- The current financial climate continues to be a constant challenge to partners' ability to provide new and innovative solutions to road safety issues. In addition the number of vehicles on the road network continues to increase
- It is vital that partners continue to develop costed and sustainable interventions and that the partnership utilises resources both from with our ranks and from the partnership fund
- Technology continues to grow in complexity and usage, in particular mobile phones and satellite navigation systems. Increased use of these

devices, including the illegal use of mobile phones, has the potential to lead to more distraction and lead to a rise in casualties

Tactical delivery plans for 2015/16 are contained in a separate document on Ashford Borough Council's website.

## 5. Substance Misuse (Lead Agency - Public Health)

### Drugs

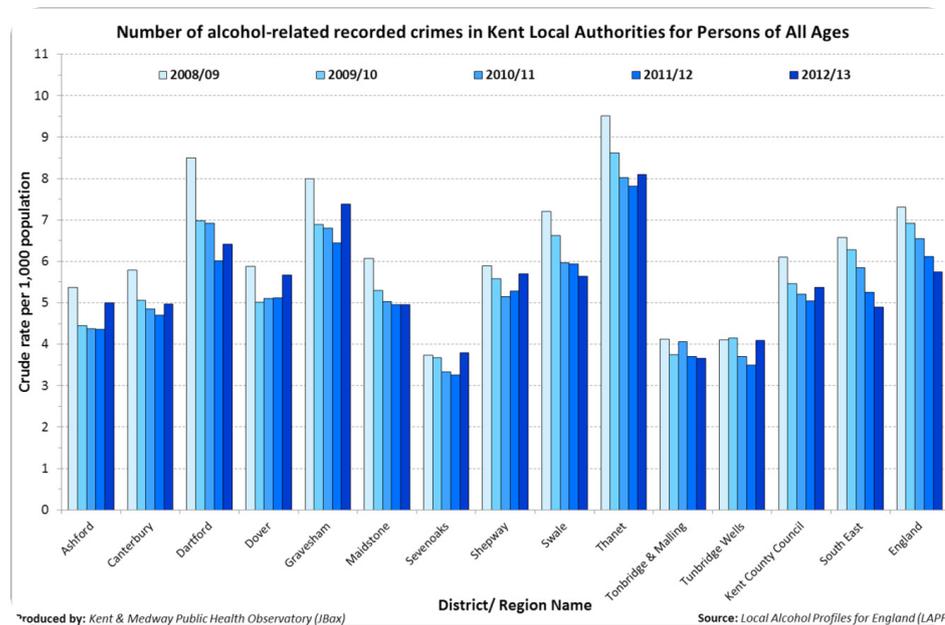
Based on information provided by Kent Police for period October 2013 to September 2014 Ashford can report that drug offences have decreased from 240 to 214, which is a decrease of 26 offences (10.8%).

2013/14 has also seen the new psychoactive substances/lethal highs gain popularity with a number of 'Headshops' appearing in the county and one opening in Bank Street, Ashford. There has been great concern regarding these substances with 68 deaths linked to them in 2012.

### Alcohol

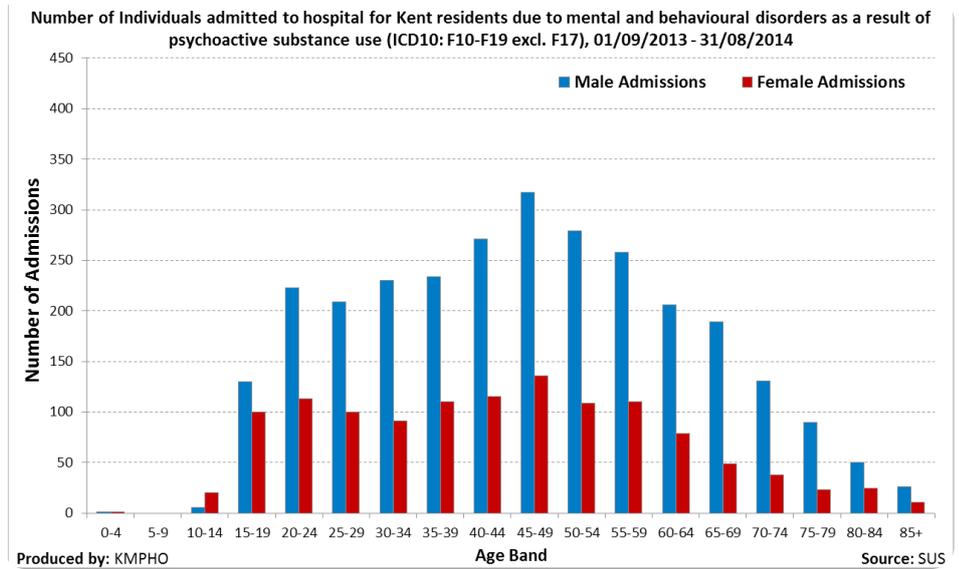
Information provided by KCC, Public Health for the period September 2013 to August 2014 shows that Ashford has seen a reduction of hospital admissions where alcohol is evident from 67 admissions in 2012/13 to 50 admissions in 2013/14. This is a reduction of 17 admissions and 25.4% reduction on last year.

Recorded crime attributed to alcohol (all ages): Information supplied by the Public Health (Local Alcohol Profiles for England) for the period of September to August illustrates that Ashford has seen a slight increase of crime attributed to alcohol and in 2012/13 591 crimes were recorded.



### Psychoactive substance use

Ashford was the only one of the 12 districts to see a reduction on admissions to hospital from 213 in 2012/13 to 204 in 2013/14 for mental and behavioural disorders related to psychoactive substance use. The information presented shows that Ashford has the second lowest number of residents admitted. The age group with the highest recording for both male and female is 45 – 49 which is a change to last years 40 – 44 age band.



Work undertaken by the Partnership to reduce substance misuse included:

- Specialist staff (e.g. KCA & Turning Point) have become involved in the Integrated Offender Management programme and in the Ashford Supporting Families initiative
- Drug enforcement operations, including licensing controls and other enforcement measures have been conducted to ensure licensed premises do not encourage binge drinking, or sell to those underage or allow drug dealing
- All new Designated Premises Supervisors have received a joint Kent Police/ABC licensing visit, incorporating drug swab analysis when appropriate
- Drug paraphernalia information found is shared with partner agencies at the monthly community safety meeting

### Challenges to delivery

- Prevalence of legal highs. It is estimated that new synthetic drugs are appearing on the European market at the rate of at least one a week. Developed by subtly altering the chemical composition of existing drugs, these can be difficult to identify, and have potentially unknown effects for users. Synthetic drugs are being increasingly sold online
- Loss of dedicated drugs police officer operating out of Ashford's Community Safety Unit

Tactical delivery plans for 2015/16 are contained in a separate document on Ashford Borough Council's website.

## 6. Violent Crime (Lead Agency - Kent Police)

Violent crime is broken down to several categories, such as assaults, sexual offences, violence against the person and violent crime and therefore include domestic abuse crimes.

The following is provided by Kent Police and NHS (Kent and Medway Public Health Observatory) and Kent County Council.



Crime Type	2011/12	2012/13	2013/2014	No diff	Wards with highest volume per 1,000 pop.
Assaults		20	23	+3	
Sexual Offences	106	113	154	+41	Charing, Victoria & Stanhope
Violence Against the Person	1097	1327	1661	+334	Victoria
Violent Crime	1254	1489	1858	+369	Victoria

Also provided in the KCC information provided by Public Health are details on deliberate self-harm which showed an increase of admissions in Ashford from 167 to 185. The groups most likely to be admitted to hospital for self-harming are males aged 30-34 years and females aged 20-24 years.

Work undertaken by the Partnership to reduce violent crime included:

- Operation Sentry (a multi-agency operation), carried out in August 2014
- Operation Amazon (a police night time economy initiative), carried out on Friday and Saturday evenings
- A multi-agency operation carried out during the opening weekend of Cameo nightclub
- A multi-agency operation (Cureen) carried out during the football World Cup, which saw the reports of domestic abuse not rise in the borough, which was unique across Kent
- Ashford Borough Council's Licensing Policy was reviewed, consulted on and agreed by the Council in 2014
- A close working relationship was established with Homewood school and regular engagement with students on safety topics were carried out. This included the delivery of three internet safety events to year 11 sixth formers and four presentations of Life after Homewood were scheduled for March 2015
- Youth on Youth presentations have been arranged at North and Towers schools

### Challenges to delivery

- The majority of violent crime in the Borough is low level violence and involves young people
- Nationally alcohol accounts for over 40% of all violent crimes committed

Tactical delivery plans for 2015/16 are contained in a separate document on Ashford Borough Council's website

# Additional Information

## Prevent (Lead Agency – Ashford Borough Council)

The Counter-Terrorism and Security Act received Royal Assent on 12th February 2015. Among other provisions, the act places the Prevent programme on a statutory footing. This means that from the 1st July 2015 every local authority will have a legal duty to, "when exercising its functions, have due regard to the need to prevent people from being drawn into terrorism". Prevent is one of four strands of the government's counter-terrorism strategy, and aims to stop people becoming terrorists or supporting terrorism. The Prevent Strategy was revised in 2011. The other three strands are:

- pursue: to stop terrorist attack
- protect: to strengthen our protection against terrorist attacks
- prepare: where an attack cannot be stopped, to mitigate its impact

All local authorities will be expected to assess the threat of radicalisation in their areas and to take appropriate action. The Prevent duty guidance, published alongside the act sets an expectation that local authorities will:

- Establish or make use of an existing local multi-agency group to agree risk and co-ordinate prevent activity (these multi-agency groups, through local authorities, will be expected to put in place arrangements to effectively monitor the impact of Prevent work)
- Use the existing counter-terrorism local profiles to begin to assess the risk of individuals being drawn into terrorism
- Engage with Prevent coordinators, schools, universities, colleges, local prisons, probation services, health, immigration enforcement and others as part of the risk assessment process
- Mainstream the Prevent duty so it becomes part of the day-to-day work of the authority, in particular children's safeguarding
- Any local authority that assesses, through the multi-agency group, that there is a risk will be expected to develop a Prevent action plan
- Ensure frontline staff have a good understanding of Prevent, are trained to recognise vulnerability to being drawn into terrorism and are aware of available programmes to deal with this issue

The other specified authorities in the act who are also subject to the Prevent duty include criminal justice agencies including prisons, educational and childcare establishments, health and the police.

The intensified and changed nature of the threat, particularly from those seeking to travel to, or return from Syria, now affects all boroughs, not just those deemed 'priority areas'.

## Public Sector Cuts

The public sector continues to undergo well publicised budget cuts. There is concern that public confidence and satisfaction in public bodies may decline as a result. Additionally commitment from community safety partners to the community safety agenda may be diminished as services are reviewed and resources reduced.

## Financial Performance

The Police and Crime Commissioner provided a grant of £29,905.18 in two instalments for CSP work that aligns with the Kent Police and Crime Plan.

Grants are allocated for initiatives and projects aligned with the CSP priorities and in 2014/15 these have included:

- Contribution to the county Race Hate Reporting line
- Safety in Action fortnight
- Sk8side graffiti project
- Lights for wheelchairs
- Domestic abuse awareness campaign during the football World Cup
- Crime reduction equipment
- Intoxic8 – substance misuse, relationships, self esteem intervention for secondary schools
- Crime prevention bike marking initiative
- Contribution to the funding for an Independent Domestic Violence Advisor
- Smart water property marking initiative
- Radio for Hawkeye

## Appendix A: Glossary

ABC	Ashford Borough Council
ASB	Anti-social Behaviour
HMIC	Her Majesty's Inspectorate of Constabulary
IDVA	Independent Domestic Violence Advisor
KCA	An organisation delivering drug, alcohol and mental health services
KCC	Kent County Council
KDAC	Kent Domestic Abuse Consortium
KFRS	Kent Fire and Rescue Service
KSI	Killed or seriously injured
MAPPA	Multi-agency Public Protection Arrangements
MARAC	Multi-agency Risk Assessment Conferences
NHS	National Health Service
Partnership	Ashford Community Safety Partnership
PASC	Public Administration Select Committee
PCC	Police and Crime Commissioner
RTC	Road traffic collisions
YEARS	Youth engagement around road safety

# Acquisitive Crime

(decision made at CSP meeting on 10th Sept that this will cease to be a CSP priority however will remain a focal point for the CSU and the partners core business)

Target	Evidence	Main Partner	Other Partners	Initiatives / Events identified/delivered	Progress				Quarterly Reporting 1 Apr - 30 June 2015	Quarterly Reporting 1 Jul - 30 Sept 2015	Quarterly Reporting 1 Oct - 31 Dec 2015	Quarterly Reporting 1 Jan - 31 Mar 2016
					Q1	Q2	Q3	Q4				
1	Continued training for retail staff.	AWPAC	ABC - Community Safety Services	Bank of England Counterfeit Note Training Event. Ongoing radio training where required.					Radio training undertaken at Marks and Spencer and NEXT. Bank of England Training Sessions held with in the Town Centre and Designer Outlet.	Training ongoing with larger stores. Focus required for smaller retailers.	AWPAC to continue with this target as a priority. This will be with the support of partner agencies	
2	Use of multi agency Cleansweeps in areas to raise awareness and reduce ASB/crime rates.	Kent Police	All Partners	To undertake a cleansweep operation quarterly or where areas of concern have been identified.					Agencies agreeing locations for Cleansweeps	Cleansweep scheduled for 3rd quarter - details available from CSU.	This is covered under the ASB TDP	
3	To setup a Community Safety Shop in the town centre featuring partner agencies.	AWPAC	All Partners	To hold a one week long trial.					Discussions held regarding the use of County Square facilities for Community Engagement events with multi agencies.	Community Engagement event held in County Square in August approx 1000 footfall. Discussions are being held regarding an October event with partner agencies.	Completed	
4	To get the Tenterden AWPAC radios and members up and running.	AWPAC	Kent Police ABC - AMC	To hold a launch event to promote. To seek media publicity for both Ashford and Tenterden AWPAC.					Works ongoing to install radio system and launch this for Tenterden.	Radio system live. Promotion of event to coincide with appointment of new crime manager.	AWPAC to continue with this target as a priority. This will be with the support of partner agencies	

5	Crime reduction initiatives.		KCC Wardens	Kent Police ABC - Community Safety Services	Bike Marking events. Roadshows Attendance at various community events.			Bike marking events held at Stour Centre, Victoria Park and South Willesborough Fun Days throughout May. Kent Police continue to raise awareness via social media. Crime reduction messages put out regularly in the Housing News publication. Operation Lupin – aimed at reducing Burglaries other than domestic dwellings.	Work ongoing and events have been held at Create, Tentertainment and County Square. Discussions held regarding a December/January initiative to be planned with cycle shops.	This is the core business of KCC wardens and Police and will continue to be supported by the Community Safety Unit	
6	Development of youth interventions to decrease youth based crime.		Youth Services	Kent Police	Youth workers to promote their outreach services. Continued links between AWPAC and JFMP. Develop links with CXK. Use of dispersal zone powers.			Youth ASB is identified during the monthly Ashford Supporting Families and the ASB panel meetings where information is shared between agencies and interventions put in place.	Awaiting update	Moved into ASB TDP	
7	Explore the use of Ashford Monitoring Centre capabilities as part of day to day operations to reduce acquisitive crime.		ABC - AMC	Kent Police	Database to be setup to share information.			ORS Database has been developed in order for AMC to record incidents and pass to relevant departments for info/action.	Reviewing of information carried out on a daily basis and shared as appropriate with the relevant agency.	This is continuing work of the AMC to assist in reducing acquisitive crime.	
8	Target repeat locations that are acquisitive crime hotspots.		Kent Police	AWPAC	Increased patrols in identified areas. Specialist advice to shop owners to be provided via AWPAC.			AWPAC are developing links with security staff at Town Centre Superstore. Town Centre PC has been re-instated in order to target hotspots within the location.	New crime manager post advertised will strengthen links with stores. Trends and hotspots discussed during daily briefings.	This is core business of Kent Police and will continue to be supported by the Community Safety Unit.	

# ASB Including Env Crime

Target	Evidence	Main Partner	Other Partners	Initiatives / Events identified/delivered	Progress				Quarterly Reporting 1 Apr - 30 June 2015	Quarterly Reporting 1 Jul - 30 Sept 2015	Quarterly Reporting 1 Oct - 31 Dec 2015	Quarterly Reporting 1 Jan - 31 Mar 2016	
					Q1	Q2	Q3	Q4					
1	To work in partnership to engage and target drivers causing ASB, identify repeat offenders and educate them of the effects of their ASB	Numbers targeted and reached	ABC	Jo Fox Patrick Tierney Lisa Nightingale	Deliver Driver engagement /distraction events around Anti Social Behaviour					Community Protection Notices (CPN) are to be handed out as part of Op Claxon in the Stour Centre car park area. Police and ABC operation carried out on 26/05/15 where a CPN warning was issued and numerous others were spoken to by Police and Council staff. RJ road safety event was ran on 27/05 in conjunction with Kent Police and KFRS. Drivers were noted not wearing seatbelts and using mobile phones - all were dealt with by the KFRS 'Roadskill' unit that was present.	Juvenile justice programme held. Op Claxon still in place focusing on Stour centre, Bybrook Road, Dover Place and Memorial gardens. Earlier car park closing times to be implemented in relation to ASB in Stour centre car park	Op Claxon will run 7 day a week during school holidays. In the last week 10 letters have been sent out to drivers of vehicles causing ASB. Op Snowdrop will be implemented during Christmas school holidays. Stour centre car park earlier closing times now in place. RJ road safety event to await outcome of road safety deep dive assessment.	
2	To raise awareness in the school environment of ASB & its effects. Promoting positive and preventative behaviours.	Reduction in ASB reported	KCC	KCC Helen Anderson	Provision of Joint Family Management Programme where anti-social behaviour & youth crimes are evident. Work closely with children's services, Early intervention & other partners to join up work around Supporting Families					Caution Clinics and ASB Panel Meetings take place regularly. Further update to be obtained. Safety in Action event held June. Relationships have been developed with the North School to enable programs relating to ASB to be delivered.	Community resolutions and Restorative Justice are in place but mindful of caution clinics and ASB panel. Safety in action being planned for forthcoming year.	Cradle to Grave input for teachers with regard to Traveller families to be put to head teachers meeting. JFMP to continue their inter school relationship. Improved processes now in place for Community resolution and early intervention.	
3	Multi agency operations linking in with 'Police Contact Point Events' in the Borough, targeting anti-social behaviour hotspots.	Reduction in ASB reported	KCC Warden	Police Mediation ABC	Partners to attend Police contact point events and engage with the general public to identify and manage low level ASB to prevent escalation. Ensure victims of ASB receive appropriate support, continuation of Operation Claxon,					Op Claxon continues nightly. ASB Hotspots are identified on a weekly basis. 'Police Contact Points' work are currently being worked on in order to improve the way they operate. Multi Agency attendance at various events including Create and Tentertainment. A town centre event is to be setup to run in the school holidays. It would utilise an empty shop and have various agencies present.	Claxon still running and working well. Police contact points continue to operate successfully. Create and Tentertainment attended. Safety shop held in week of August and engaged with approximately 1000 people, next one being planned for October.	2nd safety shop held resulting in engagement with 900 people. Combined multi agency approach being put in place to prevent any ASB from reopening and ongoing running of Pheonix public house. Clean sweep operation to be run in November. Multi agency patrols in November for Halloween and Fireworks Op Scamp and Op Snowdrop to be implemented in December.	
4	Community Resolution Panels using a restorative approach to tackling low level ASB and neighbour disputes	Reduction in ASB reported	ABC	James Hann	Joint Working with DWP, children's services, Early intervention & other partners to tackle and improve ASB levels					Funding for this has been secured. Training will be required and discussions are taking place with Canterbury CSU in relation to sharing this with them. Work ongoing.	Ongoing including Restorative Justice work with OP Salus. Caldicott childrens centre engaging in training programme for to train staff re community resolution panel to reduce calls to police.	This has been reviewed and whilst training is not on going yet the partnership approach has been considerably strengthened.	

5	Deliver Clean Sweep events, targeting ASB/crime hotspot areas identified by Police or Partners	Numbers targeted and reached	Police	Multi Agencies	Multi agency event to speak to local residents, undertake vehicle checks and generally assist with any ASB issues that maybe occurring and provide reassurance to residents.			Date for the next Cleansweep is to be confirmed. The possibility of linking this in with the Town Centre event in the Summer Holidays is being investigated.	Discussion for the next cleansweep event being held with the aim to deliver in October/November. Details of location can be provided.	Included under 3 above	
6	Deliver Safety in Action event	Numbers targeted and reached	ABC	Multi Agencies	Deliver Safety in action event to target year 6 pupils to raise awareness of ASB and its affect on the community through a number of workshops.			ASB workshop is all in place for the Safety in Action event running from 15th - 26th June.	Action completed and now in early stages of planning for next years Safety In Action - possibly with a change of venue.	Included under 2 above	

# Domestic Violence

Target	Evidence	Main Partner	Other Partners	Initiatives / Events identified/delivered	Progress				Quarterly Reporting 1 Apr - 30 June 2015	Quarterly Reporting 1 Jul - 30 Sept 2015	Quarterly Reporting 1 Oct - 31 Dec 2015	Quarterly Reporting 1 Jan - 31 Mar 2016	
					Q1	Q2	Q3	Q4					
1	To promote healthy relationships to pupils attending both secondary and primary schools in the borough.	Audit of students reached, publication of statistics in press release to further raise awareness.	KCC - Jane Ross Smith	DA Forum Rebecca Avery Local Schools	I.T e-book to be created and rolled out after trial at a number of schools initially.					Final draft complete, awaiting approval from sub-group members. DAY programme (young peoples freedom programme) ran in June.	IT E book deferred awaiting final approval from sub group members. Day programme at Homewood completed and further funding being applied for to enable more facilitators to deliver at further schools.	completed	
2	To provide the best housing advice possible at the One Stop Shop.		ABC - Liz Mannington	ABC Housing DA Forum	To push an attendance from a housing officer each and every week. Possibly to attend for the latter part of the session only.					WIO continues to attend to offer housing advice. Continued work with HOO including a scheduled DASH training session in June	Kent police to take forward allocation of housing officer to one stop. Dash training completed	completed	
3	Commitment for a new dedicated DA officer and continued training for new officers.		Kent Police - Alice Ames	ABC - Liz Mannington Various agencies	A victim focussed initiative.					Kent Police have appointed domestic abuse officer	Kent police have vacant position will be advertising in near future for Domestic abuse officer	completed Lorraine Everson - Goddard in post	
4	Continued training for partners (KCC Wardens, Fire Officers, etc) paying visits on domestic abuse.		ABC - Liz Mannington	DA Forum	1) Another DA awareness training event is to be setup. Schools will specifically be targeted to attend. 2) Stalking awareness event for professionals to be arranged.					Event planned to focus on DA and Stalking to ensure raising awareness is continued. Professionals have been offered to attend freedom sessions to raise awareness of DA and support available	K m c s g putting out calender of forthcoming county training for professionals. Freedom training complete and extremely positive feedback received. Further freedom training to raise awareness to be delivered as interest from agencies is high.	KMCSG calender published. Freedom training completed and ongoing. EM to start training programme for A and E NHS Staff completed.	
5	To collate a snapshot of what DA services and support are currently available in the borough.		ABC - Liz Mannington		To be agreed once information has been gathered.					No action at present.	Sub group to be put together to implement	completed	
6	Building support and resilience for the One Stop Shop. To seek funding to support DA initiatives and a possible outreach worker.		ABC - Liz Mannington	CSP partners	1) Celebrate the 5 year anniversary of the One Stop Shop to encourage buy in. 2) DA forum to apply to the CSP for funding in addition to that already being raised for the refuge. 3) Possible just-giving page to be setup for those wishing to contribute.					CSP awarded funding and Kent police domestic abuse officer raised sufficient funds to ensure creche provision at refuge. ADAF looking to obtain charitable status to secure further funding opportunities	Charitable status for further funding is being sought and awaiting up date.	Charitable status granted and building support ongoing	
7	To have a program in place that is offered to perpetrators.		DA Forum/Kent Police - Alice Ames		To run a dedicated program - exact details to be confirmed.					Early stages of development	Awaiting county wide launch of new programme being developed by Canterbury university	No movement as waiting for completion of county wide pilot	
8	To run a recovery program which follows on from the Freedom program.		DA Forum Helen Foad		Pilot program to be created.					Training to practitioners took place in May.	First group booked to start recovery programme in September for a 12 week course. This programme can also be used on male victims, in discussion with EHPS to establish this could be run using a male EHFP	completed	

# Road Safety

Target	Evidence	Main Partner	Other Partners	Initiatives / Events identified/delivered	Progress				Quarterly Reporting 1 Apr - 30 June 2015	Quarterly Reporting 1 Jul - 30 Sept 2015	Quarterly Reporting 1 Oct - 31 Dec 2015	Quarterly Reporting 1 Jan - 31 Mar 2016
					Q1	Q2	Q3	Q4				
1	Delivery at least 1 rural and 1 urban event with main focus on Road Safety for the year 11+ students that are venturing into driving for the first time and/or passengers with young drivers.	Numbers attended and evaluation to be obtained	Urban: KFRS Rural: Police	KCC Road Safety KCC Wardens	YEARS					Plans in place for urban event at Homewood school. KFRS attended the Create Festival in July and carried out road safety engagement	A 2 day rural event organised for Homewood school - date to be provided.	Event at Homewood was ran successfully in October with approx 240 attendees. A young driver course was held at Highworth targeting Year 12 pupils. Licence to Kill ran at Norton Knatchbull for Year 12/13 pupils.
2	Support educational establishments to take ownership and to encourage safer parking around schools. Initially target schools which have exceptional level of unsafe parking	Number of schools engaged with and evaluation, reduction in casualties.	KFRS	KCC Wardens KCC Education KCC Road Safety Police ABC - CEO's	Park Safe Cycle Safe Walk Safe					KCC and KFRS to liaise over the delivery and coordination of Park Safe	KCC and KFRS continue to engage with local schools re parking issues. Discussions are still ongoing between partners regarding delivery of Parksafes and areas to be targeted.	ABC Parking are looking to trial a scheme to tackle school parking issues using CCTV cameras. KFRS/KCC to feed into this for a potential joint project.
3	Build relationships between the P2W community providing education, safety and maintenance. Target age groups are 16 – 20 years and 35 – 45 years which statistics identifies this to be two groups involved in most KSI or nearly KSI's.	Attendance at events, reduction of KSI's and casualties amongst P2W riders.	KFRS	Police Youth Engagement Groups	Biker Down Scooter Safety Sk8side event Awareness via social networking sites					Statistics to be gathered to identify where activity needs to be targeted.	It is anticipated that the Biker Down event will be incorporated into the new Road Safety Experience. Awaiting update on progress.	KFRS are planning a Scooter Academy project - details to be confirmed. Sk8Side to be approached to possibly co-ordinate a P2W project. Road Safety Experience due to open to the public March/April 2016.

4	To work in partnership to generate a live and tailored event to seek public reaction to upcoming road safety messages, and changing target areas.	Number of people targeted and evaluation obtained. Reduction of incidents on the roads.	KCC Road Safety	KFRS Police ABC - CEO's ABC - Highways	National Road Safety Week (Nov) Strategic meeting to analyse stats and generate road list		KCC are developing a creative writing competition for Key Stage 2. KFRS to engage media teams with social networking promotional messages. KCC Road Safety are considering a community engagement event in the town centre with partnership involvement.	KCC are making progress with the creative writing competition which will be launched in November, with media coverage to promote. Plans are in place to delivery community engagement event in the town centre in October with partnership involvement.	Creative writing competition currently on hold but still hope to run. KCC Road Safety was a very strong part of the successful Safety Shop held in the town centre in October.	
5	Explore opportunities and deliver events to drivers with educational information and demonstrations on personal safety, maintenance, action to taken in event of a "break down", how to fit a child seat.	Number of people engaged and evaluation.	KCC Wardens	KCC Road Safety KFRS Police	Car show room event (Women in Gear) Global Road Safety Week (w/c 4th May) Good Egg car seat clinic		Carshow room event "Arrive Safely" held in June which was well attended. KCC Road Safety are planning an event for the 65+ age group. KCC Road Safety delivered safety advice and checks on child car seats at Asda's. Further events to be planned.	Further event to be delivered by KCC offering Free Child Car seat Clinics - planned for Sainsbury's - date to be provided.	KCC hoping to run 65+ seminars - pilot to be arranged. Child Car Seat events held at 2 supermarkets - further venues to be approached.	
6	Deliver a multi-agency roadside event targeting families with children and car seats, mobile phone usage, non wearing of seatbelts, speeding.	Number of people targeted and evaluation obtained. Reduction of incidents on the roads.	Kent Police	KCC Wardens KCC Road Safety KFRS Kent & Medway Camera Partnership	Cleansweeps Park Safe		A multi agency Restorative Justice operation held in May in Willesborough along Hythe Road.	Community engagement event planned for October where a focus will be given on distraction driving awareness.	KCC ensured that road safety messages were a large part of the Town Centre Safety Shop held in October.	

7	Provide education of road use and awareness of surroundings to year 6 pupils who will be leaving primary school to enter secondary school with the possibility that they will making their journeys to school unaccompanied by an adult for the first time.	Number of year 6 pupils attendance and obtain feedback from pupils and teachers.	KCC Road Safety	KCC Wardens	Safety In Action				KCC Road Safety attendance confirmed at the 2 week long Safety in Action event being held at the Towers School between 15th - 26th June.	Action Completed.	Safety in Action 2016 has been confirmed for June 13th - June 24th at The Rare Breeds Centre.	
8	Establish through consultation with parishes roads that are identified as having problems with speeding vehicles and undertake speed awareness activity.	Number of parishes providing feedback and reduction in speeding vehicles	Kent Police	Parish Councils KCC Wardens	Parish Events Cleansweep Multi Agency Road Side Events.				SID and Speedwatch operations held. Details can be provided by Kent Police	A number of SIDS and Speedwatch operations have been undertaken - details available from Kent Police	Various operations are still ongoing.	
9	Local promotion of national campaigns to highlight to all road users actions that can be taken to reduce risk of being involved in a collision with a P2W.	Reduction of incidents and obtain feedback	KCC Road Safety	Police KFRS KCC Wardens	Biker Down Scooter Academy Think Bike Awareness messages via social networking sites.				KCC Think Bike/Think Cyclist operations are currently running. This includes posters being placed at strategic hot spots in conjunction with radio ads and bus advertisements.	KCC have launched new campaign, 'Share the Road'.	KCC and KFRS continue with distraction, mobile phone and seatbelt campaigns. Xmas Drink Drive campaign will commence shortly.	
10	Education campaign to tackle distraction driving which can include the use of mobile phones, portable video devices, smoking, eating, drinking, etc.	Reduction of incidents and obtain feedback	KCC Road Safety	Police KFRS KCC Wardens	National Road Safety Week (Nov) Global Road Safety Week Awareness via social networking sites				KFRS and KCC are both promoting mobile phone campaigns.	Action Completed.		

# Substance Misuse

Target		Evidence		Other Partners	Initiatives / Events identified/delivered	Progress				Quarterly Reporting 1 Apr - 30 June 2015	Quarterly Reporting 1 Jul - 30 Sept 2015	Quarterly Reporting 1 Oct - 31 Dec 2015	Quarterly Reporting 1 Jan - 31 Mar 2016
						Q1	Q2	Q3	Q4				
1	To deliver a multi agency awareness event	Number of Individuals engaged with and structured support received, obtain completed questionnaires re awareness of drug types	ABC - Community Safety Services	ABC - Community Safety Services and Sk8Side	Sk8Side Summer Jam Event Multi agency attendance at the Create Festival					Plans in place for service providers to attend community engagement events during summer.	Multi agency attendance at the Create Festival held in July. Police attendance at Tentertainment. Many agencies represented at the Town Centre Safety Shop event held between 10th and 16th August. Over 1000 people were successfully engaged with.	Community Safety Shop held in County Square in October with various agencies in attendance. Addaction undertook an Alcohol Awareness event for professionals in addition to a practitioners forum on October 5th. Turning Point gave alcohol awareness training to refuge staff and residents in December.	Further practitioners forums being planned by Addaction. Plans are underway for Create Festival and Tentertainment 2016 in which may agencies are planning to contribute.
2	Develop links between Kent Police and ABC Housing Officers	Numbers & Feedback	ABC - Community Safety Services	Kent Police	'Feet on the Street' event to be held					'Feet on the Street' 9th June 2015. KCA/Turning Point to educate via Housing News Magazine	Regular joint visits continue between Kent Police and ABC Housing. Professionals meeting held to discuss urgent case.	Cleansweep Operation held on November 12th in which ABC Housing and Kent Police worked in unison. Regular intelligence sharing and visits continue.	Another Cleansweep Operation is being planned upon the request of ABC Housing - date to be confirmed.
3	Safety in Action fortnight briefing to over 1000 year 6 children	Numbers & Feedback	ABC - Community Safety Services	Various agencies	Substance misuse workshop to be delivered between 15th - 26th June					Safety in Action Event 15th to 26th June 2015, 1200-1300 children to be targeted	Completed		Addaction to assist with the delivery of the drug and alcohol workshop for Safety in Action 2016.
4	Share drug paraphernalia information found with partner agencies	Number of reports & feedback	ABC - TCAT	Kent Police, KCA and Turning Point	TCAT to report back any drug paraphernalia findings to assist in targetting specific areas or individuals					CSU Kent Police to collate received reports and pass to PCSO's to target specific areas. Partners to receive training from KCA/Turning Point to identify paraphernalia	TCAT & Open Spaces officers continue to feedback areas where drug paraphernalia is found to partner agencies. KCA continue to undertake regular DUST training.	TCAT continue to pass on information found. ABC Open Spaces team to be contacted to reiterate this message to our contractors.	Addaction undertook 2 x DUST training sessions to partners in January/February.
5	Preventative work to be carried out with young people in education	Number of Individuals engaged with and feedback	KCA	Kent Police	Safety in Action Event. Additional events to be agreed					Safety in Action 15th to 26th June 2015 Feet on the Street 9th June 2015 Substance Misuse Information/education circulated via Housing News Summer Edition	KCA continue to deliver training in schools and colleges - Ashford College, Ashford Oaks and The Towers are amongst those engaged with of late.	Addaction continue to work with local schools.	Extra funding has been obtained by Addaction for its 'Mind and Body' program. A further 10 members of staff are currently being recruited for start in March 2016 as a result.

6	Run drug enforcement operations, including licensing controls and other enforcement measures to ensure that Licensed Premises do not encourage binge drinking, sell to those underage or allow drug dealing. Additional licensing visits to incorporate drug swab analysis.	Numbers & Feedback	Kent Police	ABC - Licensing.	Regular Op Amazon events to target the night time economy				Kent Police to investigate cost for Swab testing for educational means. Kent Police to recruit Specials officers for NTE operations Sobriety tags to be explored. Signs erected in the Ashford area deterring Drug driving	Swab Testing is available for use by ABC. NTE operation arranged for September with the possibility of using an iron tracker to undertake drug swabs. Further multi agency night time economy events to be planned.	2 x Multi Agency Night Time Economy Operations were held throughout October and December. Many premises were swabbed and results fed back with advice to be taken. These continue to be monitored.	Op Amazon continues to take place on Friday and Saturday evenings. Turning Point to liaise with ABC Licensing with possible ideas for discouraging drug usage in licensed premises.
7	Substance misuse awareness training to be offered to professionals working with young people	Numbers & Feedback	KCA	ABC - Community Safety Services.	DUST Training to be arranged.				Public Health lead to explore moving this forward to include drugs, alcohol	Turning Point are planning an Alcohol Awareness event in September. Addaction Forum will take place in October.	Addaction Practitioners Forum took place in October.	Addaction to extend DUST training to parents within local schools.
8	Partnership working with offenders to reduce substance misuse and re-offending	IOM attendance & reoffending rate feedback	Kent Police	Kent Probation. Turning Point.	To expand the current IOM meeting to include an additional cohort of those on community orders.				Working group 'Healthy Probation' to assist/improve lifestyle, social choices to avoid substance & alcohol etc	KCA continue to work alongside YOT teams.	Turning Point continue their involvement with the IOM program. RJ program 'KYDIAS' (Kent Youth Drug Intervention Scheme) underway by Addaction.	JFMP undertook a pilot scheme where their clients were given a talk by some young offenders to explain their experiences. Was deemed a success and it is hoped this pilot will be extended over the next 2/3 months.

# Violent Crime

(decision made at CSP meeting on 10th Sept that this will cease to be a CSP priority however will remain a focal point for the CSU and the partners core business).

Target	Evidence	Main Partner	Other Partners	Initiatives / Events identified/delivered	Progress				Quarterly Reporting 1 Apr - 30 June 2015	Quarterly Reporting 1 Jul - 30 Sept 2015	Quarterly Reporting 1 Oct - 31 Dec 2015	Quarterly Reporting 1 Jan - 31 Mar 2016
					Q1	Q2	Q3	Q4				
1	Managing the evening and night time economy through further support of Pubwatch, where appropriate issuing CPN's, Public Space Protection Orders and fixed penalty notices.	Police	AWPAC ABC						Op Amazon continues on a weekly basis. ABC Community Safety providing support for AWPAC/Pubwatch for interim period whilst they recruit their own Crime Manager. Works progressing with a Public Space Protection Order (PSPO) for the town centre.	Progress being made with recruitment of AWPAC Crime Manager Works ongoing with the writing of the PSPO.	Moved into the ASB TDP	
2	Deliver 2 x multi agency operations in the night time economy. Operation Amazon to continue on Friday and Saturday evenings.	Police	Police ABC Street Pastors						Night time economy operation delivered during this quarter. Op Claxon is ongoing, intel fed back to relevant agencies	Multi agency night time economy operations continuing to be delivered.	Moved into the ASB TDP	
3	Partnership work within schools to deliver preventative education and support through identification of self harming, e-safety and violent crime.	Early Help							Awaiting update	Awaiting update	Removed	
4	All new DPS' to be visited within the first two months of appointment to assist, support and educate to ensure compliance.	ABC - Licensing	Police						All visits are up to date and have been undertaken within the agreed timescale - Details available from ABC licensing team	All visits are up to date and have been undertaken within the agreed timescale - Details available from ABC licensing team	This is part of the licensing department process	
5	AWPAC Radio link for Tenterden target date go live date June 2015	AWPAC	ABC						Awaiting update	Radio system now live in Tenterden with 3 members.	AWPAC to continue with this target as a priority. This will be with the support of partner agencies	
6	Develop a multi-agency media strategy to promote positive benefits of membership involvement in PubWatch. Police and licencing to ensure attendance at PubWatch meetings.	AWPAC	ABC						Currently on hold whilst recruitment for AWPAC Crime Manager is being carried out.	To be implemented when new Crime Manager in post	AWPAC to continue with this target as a priority. This will be with the support of partner agencies	
7	Work with Early Help & Preventative Services team to prevent violence from happening by challenging the attitudes and behaviours which foster it and intervening early where possible to prevent it.	Early Help							Awaiting update	Awaiting update	Removed	
8	Multi agency attendance at 2 x events in the Borough 1.Create Festival - 26/07/15 2. Tentertainment - 03-05/07/15	Attendance at both events and number of people spoken to.	ABC	KCC Police CSU partners					Preparations are in place for community engagement at both Create and Tentertainment.	Create Festival attended by numerous partners sharing a dedicated community area. Kent Police and KCC Wardens attended Tentertainment and carried out community engagement work.	Completed	

9	Multi agency approach to improve early identification of those linked to gangs and offending to help reduce re-offending rates		Police				Trends are identified via the Ashford Supporting Families program, the ASB panel meetings and Op Fortress. The county wide SPOC for gangs to be contacted to see what work is being done currently. The issue of gangs will be raised at the 'What Matters' forum.	Gang workshop initiatives ongoing. Update required regarding the What Matters forum. Discussions being held regarding the delivery of a presentation to partners that was provided by Kent Police to the KCC quarterly briefing session.	Moved into the ASB TDP	
10	Raise awareness of sexual violence, promote the process of reporting and highlight via the media and identify the statistics where Mental Health issues are a contributory factor.		ABC	Police			Awaiting update	Awaiting update	Moved into DA TDP	
11	Explore opportunities for safer socialising awards scheme	Contact other areas to identify if this is a successful project and explore how it was implemented.	AWPAC	ABC Police			Research is being carried to identify the success of the scheme. This research is ongoing.	Awaiting update	AWPAC to continue with this target as a priority. This will be with the support of partner agencies	

Police and Crime  
Commissioner Funding

URN	Project	Summary of Project	Funding Application Form	Agency	Lead Officer	Priority of TDP or Police Crime Plan	Amount requested	Matchfunding details	Status			Amount awarded	Date	Officers	PO Number	Outcome Report Received	Evidence of Expenditure
									Waiting Decision	Approved	Rejected						
<b>Annual Expenditure/Subscriptions</b>																	
PCC009	Hate Crime	Hate crime reporting line	x	Shepway District Council	?		£240.00			x		£240.00	Jul-15	JH	ES09001		408096
	Kent People's Trust	Funding Contribution	x	Kent People's Trust			£500.00					£500.00					
	Town Net Radio	Radio Hire		AWPAC			£364.00					£364.00					
	Gating Order Security	Closing and opening of gates that deter ASB	x	Sight & Sound			£2,100.00					£2,100.00					
	Safety In Action	Partnership contribution to running costs	x	CSP			£1,500.00					£1,500.00					
	Deployable CCTV	Deployable cameras - associated costs	x				£6,000.00					£6,000.00					
<b>Event/Initiative Funding</b>																	
PCC001	Crime Prevention	Purchase of shed alarms and stickers	x	Kent Police	<a href="mailto:lisa.nightingale@kent.pnn.police.uk">lisa.nightingale@kent.pnn.police.uk</a>	Acquisitive Crime	£499.50			x		£499.50	May-15	JH	ES08983		
PCC002	Safety In Action	Safety in Action booklets	x	ABC/CSU	Jo Watts	ASB	£60.00			X		£60.00	Jun-15	JH	ES08986	<a href="#">..\Safety in Action\Evaluation of Events\SIA Evaluation Notes - 2015.doc</a>	408660
PCC003	Safety In Action	Safety in Action radio hire	x	ABC/CSU	Jo Watts	ASB	£200.00			X		£200.00	Jun-15	JH	ES08989	<a href="#">..\Safety in Action\Evaluation of Events\SIA Evaluation Notes - 2015.doc</a>	409621
PCC004	Safety In Action	Safety in Action coach hirer	x	ABC/CSU	Jo Watts	ASB	£6,115.00			X		£6,115.00	Jun-15	SD	ES08992	<a href="#">..\Safety in Action\Evaluation of Events\SIA Evaluation Notes - 2015.doc</a>	409617
PCC005	Integrated Offender Management	Assistance for individuals who have been assessed as wanting to improve their lives	x	Kent Police	<a href="mailto:maria.llewellyn@kent.pnn.police.uk">maria.llewellyn@kent.pnn.police.uk</a>	Acquisitive Crime	£500.00			X		£500.00	Jun-15	JH	ES08990		GRN 65561
PCC006	Property Marking	Cycle marking kits	X	KCC Warden	<a href="mailto:peter.beasley@kent.gov.uk">peter.beasley@kent.gov.uk</a>	Acquisitive Crime	£500.00			X		£500.00	Jul-15	JH	ES08998	<a href="#">..\Events\Bike Marking.docx</a>	411608
PCC007	Feet on the street	Catering for 90 persons at £4.25 per head for raising of partners services	x	ABC/CSU	Jo Watts	Multi	£382.50			X		£382.50	Jul-15	JH	ES08999	<a href="#">..\Events\Feet on the Street Event\Evaluation Report for Feet on the Street.docx</a>	411629 over spend of £60 due to increase of fees.
PCC008	Motov8	motorbike mechanics and off road riding experiences	x	Sk8side	<a href="mailto:deidre@sk8side.org">deidre@sk8side.org</a>	ASB / Substance Misuse / Acquisitive Crime / Violent Crime	£500.00	£1000 from Affinity Sutton and £200 from Headley Pitt		x		£500.00			ES09002		
PCC010	Community Safety Shop and future community events	Community safety shop from 10th - 15th August at County Square to raise public awareness of community safety	x	ABC/CSU	Jo Watts	Acquisitive Crime / Road Safety / Violent Crime / ASB / Domestic Abuse / Substance Abuse	£1,105.75			X		£1,105.75		JH	ES09006 ES09007	<a href="#">Funding Bids 2015\Safet shop 8-15 outcome report.docx</a>	
PCC011	Mobile technology for AWPAC	To provide the new crime manager with new equipment	x	AWPAC	Simon Slater-Cannon	ASB, Violent Crime, Domestic violence and substance abuse	£492.00			x		£492.00		JH	AM00766		
PCC012	KCA Practitioners Forum	To provide catering for a networking event practitioners working in Kent with vulnerable young people, consisting of presentations of current projects and trends of young people and substance misuse.	x	KCA	Rick Bradley	Substance misuse	£487.50	£150 KCA		x		£487.50	07/09/2015	JH	AM00788		GRN 67763 £430.10  £57.40 not used from contribution awarded
PCC013	Relocation of WCCTV	to relocate WCCTV to ASB hot spot area	x	Kent Police	<a href="mailto:Steven.hill@kent.pnn.police.uk">Steven.hill@kent.pnn.police.uk</a>	ASB	£300.00			x		£300.00		JH			
PCC014	Community Safety Shop and future community events	Community safety shop from 29th - 31st October 2015 at County Square to raise public awareness of community safety	x	ABC/CSU	<a href="mailto:lee.howse@ashford.gov.uk">lee.howse@ashford.gov.uk</a>	Acquisitive Crime / Road Safety / Violent Crime / ASB / Domestic Abuse / Substance Abuse	£297.75			X		£297.75	28/09/2015	JH	AM00820 AM00828	<a href="#">Funding Bids 2015\Safety shop Funding October 2015 (2).doc</a>	

PCC015	Property Marking	Cycle marking kits for the Stanhope area	x	KCC Warden	<a href="mailto:peter.beasley@kent.gov.uk">peter.beasley@kent.gov.uk</a>	Acqistive Crime	£500.00			x		£500.00	18/12/2015	gr	AM00853		
PCC016	Safety In Action	Venue hire	x	ABC/CSU	Jo Watts	All	£1,000.00			x		£1,000.00	30/11/2015	gr	AM00840		
PCC017	Domestic Abuse Flee Fund	This funding will be used for discretionary payments to individuals suffering domestic abuse for emergency items as the forum partners see appropriate. i.e. funding for transport to a place of safety	x	Ashford Domestic Abuse Forum	Liz Mannington	Domestic Violence	£1,000.00	Member grants		x		£1,000.00	21/01/2016	gr	AM00877		
PCC018	Ashford Churches Winter Night Shelter Pilot	This project is in response to a request from Ashford Borough Council's Rough Sleepers Working Group with the aim of tackling the issue of the growing number of rough sleepers and hidden homelessness in Ashford.	x	Churches Together Ashford	Richard Eason <a href="mailto:richard@ashfordvineyard.org">richard@ashfordvineyard.org</a>	Substance misuse, ASB	£500.00	ABC Housing, Ashford Churches		x		£500.00	21/01/2016	gr			
PCC019	Road Safety Mascot	To highlight dangers of parking and litter around school areas.		Ashford Borough Council	Mike Cook	Road Safety	£1,200.00	KFRS		x		£1,200.00	09/02/2016	gr			
PCC020	Printing costs for publicity materials	To provide costs of printing for promotional materials of ADAF projects, namely OSS publicity posters and business cards for multi agency use. This is to raise awareness to victims of domestic abuse and professionals who would refer victims to access these services		Ashford Domestic Abuse Forum	<a href="mailto:elizabeth.mannington@ashford.gov.uk">elizabeth.mannington@ashford.gov.uk</a>	Domestic Violence	£500.00			x		£500.00	08/02/2016	gr	AM00899		

Starting Budget £20,360.00

Funding Allocated £26,104.00  
Balance -£5,744.00

carry £360 forward from funds not used last year







## **Appendix D: Glossary**

ABC	Ashford Borough Council
AWPAC	Ashford and Weald Partnership against Crime
ASB	Anti-social behaviour
ASF	Ashford Supporting Families
CCTV	Close Circuit Television
CBO	Criminal Behaviour Order
CPWN	Community Protection Warning Notice
CSP	Community Safety Partnership
DASH	Domestic Abuse, Harassment and Honour Based Violence
DUST	Drug use screening tool
IDVA	Independent domestic violence advisor
IOM	Integrated Offender Management
JFMP	Joint Family Management Programme
KCA	An organisation delivering drug, alcohol and mental health services
KCC	Kent County Council
KDAC	Kent Domestic Abuse Consortium
KFRS	Kent Fire & Rescue Service
KSI	Killed or seriously injured
MAPPA	Multi-Agency Public Protection Arrangements
MARAC	Multi-Agency Risk Assessment Conferences
NHS	National Health Service
PCSO	Police Community Support Officer
RTC	Road Traffic Collisions
SID	Speed Indication Device

Agenda Item No: 5

Report To **Overview & Scrutiny Committee**

Date: **23 February 2016**

Report Title: **Ashford Borough Council's Performance – Quarter 3 2015/16**

Report Author: Policy and Performance Officer, Nicholas Clayton

Portfolio Holder: Portfolio Holder for Finance, Budget & Resource Management, Neil Shorter



**ASHFORD**  
BOROUGH COUNCIL

Summary:

This report seeks to update members and the public on the performance of the council during the quarter. This includes information on what the Cabinet has achieved through its decision-making, key performance data on our frontline services, and consideration of the wider borough picture which impacts upon the council's work.

The report also includes a 'Technical Annex' of all numerical information included within the report which provides comparison and trend data against performance over the previous four quarters.

Key Decision: NO

Affected Wards: ALL

Recommendations: **The Cabinet is asked to note performance for Quarter 3 2015/16.**

Policy Overview: Previously, the council's strategic direction, which informs the report's content, was held within "Focus 2013-15", the council's corporate plan.

**In December the council agreed a new Corporate Plan - "The Five Year Corporate Plan – for Aspiration, Action and Achievement". This will therefore be the last quarterly performance report compiled against the previous corporate priorities, and all future reports will consider performance against this new corporate plan and refreshed priority areas.**

Financial Implications: None specifically arising from this report.

Risk Assessment Not specifically applicable, but the report notes key frontline

service information which is an important indicator of pressures (external and internal) on the council's resources.

Impact Assessment N/A

Other Material Implications: N/A

Background Papers: None

Portfolio Holder's Comments

Overall, the last three months has seen some additional progress on a number of the council's key priorities – including a continued improvement in the borough's recycling rate and approval of significant development along Elwick Road.

Service performance remains steady, and following action in the previous quarter to review and amended our approach to dealing with face to face enquiries, this change continues to lead to improvements in the service offered at our Gateways. The speed at which Officers deal with other transactions – from planning applications to benefit claims – remain on target, whilst there has been continued falls in unemployment figures.

Contacts: Nicholas.clayton@ashford.gov.uk – Tel: (01233 330208)

# Ashford Borough Council

## Our Performance

*October to December 2015*

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### **Introduction from the Portfolio Holder**

*Neil Shorter, Portfolio Holder for Finance, Budget & Resource Management*

Overall, the last three months has seen some additional progress on a number of the council's key priorities – including a continued improvement in the borough's recycling rate and approval of significant development along Elwick Road.

Service performance remains steady, and following action in the previous quarter to review and amended our approach to dealing with face to face enquiries, this change continues to lead to improvements in the service offered at our Gateways. The speed at which officers deal with other transactions – from planning applications to benefit claims – remain on target, whilst there has been continued falls in unemployment figures.



## Helping to create jobs and economic growth

An average of 282,000 people visited the town centre per month during the quarter, as calculated by the footfall counter installed on the high street last year. This is a decrease of around 30,000 compared to the previous quarter. A spike in September brought up the average for the previous three months, whilst this quarter's result is consistent with the numbers seen at the same time last year.

Source: Compiled by the Economic Development Team

An average of just under 105,000 people per month used the council's car parks in the three months to November. This is a slight increase on the previous quarter and an increase of around 5,000 compared to the same time last year.

Source: Compiled by the Parking Services Team

In December the Planning Committee approved an application to develop land along Elwick Road from the leading UK developer Stanhope. Representing in excess of £75 million of private investment into Ashford, the plans include –

- A multi-screen Cinema
- A hotel to support the borough's growing tourist economy
- Restaurant space
- Homes, including private apartments and rental properties
- Attractive public space and landscaping

Source: Planning Committee 16/12/2015, Application number [15/01195/AS](#)

The council received 230 applications from householders to develop their homes over the quarter – around 10 more than the previous quarter. The latest response rates showed that the council decided 95% within eight weeks while approving 97%.

Source: Compiled by the Planning and Development Service

The council received around 90 applications from small business and others to develop their properties over the quarter – around 10 more than the previous quarter. The latest response rates showed that the council decided 88% within eight weeks while approving around 85%. This represents stable performance compared to previous months.

Source: Compiled by the Planning and Development Service

The number of residents claiming Job-Seekers Allowance continued to fall slightly, and now stands at just above 775<sup>1</sup>. This is around 20% less than at the same time last year and constitutes around 1% of Ashford's working age population. Ashford is below the Kent average, currently at 1.4%. The number of young people (18-24) claiming JSA long-term (over 12 months) remains steady at 30.

Just over 100 claimants a month either returned to work or increasing their employment hours, whilst the circumstances of around 5 per month meant a switch to another type of benefit.

Source: NOMIS

In October Ashford returned to the UK's large-scale property trade show MPIPIM UK. Ashford's stand, hosted by the council in partnership with local business providers, provided an excellent platform to promote the borough to a wider audience.

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<sup>1</sup> As part of the Government's reorganisation of the welfare system, Universal Credit (UC) continues to be rolled out across the country, replacing a number of means tested benefits, including Jobseekers Allowance (JSA). UC rollout in Ashford began in April, meaning that JSA figures no longer include those now on UC. As not all UC claimants will be in work, it is probable that JSA claimant numbers now underestimate unemployment. The Office for National Statistics is working with the Department for Work and Pensions to produce an agreed method for separating out unemployed and inactive UC claimants to give a more accurate estimate of local unemployment – due to be updated for local data in early 2017.

## Creating quality homes & places to live

The average selling price of homes in Ashford (to October) was just over £230,000 - around 7% more than at the same time last year.

Source: Home.co.uk

The building of 80 new homes was started during Quarter 2, a decrease of 40 on the previous three months – with the vast majority of these coming from private enterprises. The number of homes completed increased by around 50 to 130. (*Quarter 3 figures yet to be released by DCLG*)

Source: Department for Communities and Local Government)

100% of council-owned properties had a current gas safety certificate at the end of the quarter, a number comparable with both last quarter's and last year's performance.

Source: Compiled by the Community and Housing Service

In October the Cabinet endorsed a new Quality Monitoring approach, which seeks to drive up the standards of new homes built, the places they are part of and the environment around them.

Source: Cabinet 08/10/15 minute 162

The average number of families requiring temporary Bed and Breakfast accommodation during the last three months (to October) rose slightly to around 18 a month. During quarter 2 the number of homeless applications also rose slightly to around 55 per quarter - with just over half of these being accepted. (*Quarter 3 figures yet to be available*)

Source: Compiled by the Community and Housing Service

In December DEFRA's latest recycling league tables confirmed that Ashford is now in the top 10% recycling councils in the country. During 2014/15 the borough was the best in Kent at producing the least waste per household, and also remained the second most improved recycler across the country.

In October the Cabinet received the most recent review of homelessness, alongside a draft homelessness strategy, ahead of a 12 week consultation exercise.

Source: Cabinet 08/10/15 minute 166

In November the Cabinet granted additional funding towards the replacement of Kennington's Spearpoint Pavilion. The additional money will enable the council to invest in a new high quality sports facility providing modern facilities including a new kitchen and eight male and female changing rooms.

Source: Cabinet 12/11/15 minute 201

Working with colleagues from Kent County Council's occupational health, the council completed around 75 disabled adaptations - from grab rails to flush floor showers - to private and public sector homes during the last three months. This is slightly higher than during the previous quarter, and higher than the same time last year.

Source: Compiled by Community and Housing Services



## Giving residents value for money services

The council's Customer Service Agents at the Gateway +, Civic Centre and elsewhere dealt with an average of just over 6,000 visitors per month – around 100 less than in the previous quarter. A fully appointment-only service now runs five days a week, a change which is working really well – with the need for face to face appointments reducing and the numbers using our 'fast track' service increasing. This has meant that overall wait times have also improved, with around 95% of face-to-face queries seen within our target of 15 minutes, whilst the average wait time for those using fast track was just over 5 minutes, a slight improvement from last quarter.

The proportion of customers using 'self-service' provision is increasing slightly to average 21% each month, and it remains above our target of 10% - meaning that customers didn't need to speak to a member of staff and freeing up officers to deal with more complex queries.

Source: Compiled by the Customer Services Team

By the end of December the council had collected around 85% of council tax and business rates, around the same as at this point last year. Around 67% of residents chose to use direct debit for paying council tax, a figure which remains broadly constant compared to last year.

Source: Compiled by the Revenues and Benefits Team

The benefits caseload has fallen to around 9,650 throughout the quarter. This in turn has meant that the average time taken to process new claims and changes in circumstances remains around 6 days - under the target of 8 days.

Source: Compiled by the Revenues and Benefits Team

In December the Audit Committee received the external auditor's annual audit letter, which confirmed that during the previous year

the council had proper arrangements to secure economy, efficiency and effectiveness in its use of resources.

Source: Audit Committee 01/12/15 minutes 221 and 222

The percentage of sundry debtor income received on time – small payments from residents who don't usually interact with the council (parking fines, pest control services etc) - averaged around 80%, slightly less than the previous quarter. If not paid within the prescribed 14 days, all statutory methods of enforcement of debts are available for the council to use.

Source: Compiled by the Revenues and Benefits Team

96.8% of food premises comply with environmental health standards. While the percentage has remained steady over the last year, the council has maintained its effort in this area with a continued focus and resources.

Any food premises found to be non-compliant either receive a formal letter or a revisit, and officers always seek to work with the premises in the first instance. If non-compliance is severe, or does not improve after these initial interventions, officers would then serve a notice. Indeed, in November and December officers served enforcement notices on two businesses meaning that they require urgent improvement to meet health standards.

Source: Compiled by the Environmental Health Team

In December the Cabinet agreed a new Corporate Plan - "*The Five Year Corporate Plan – for Aspiration, Action and Achievement*". This sets out what the council aims to achieve in the following priority areas –

- *Enterprising Ashford* – economic growth & investment
- *Living Ashford* – quality housing and homes for all
- *Active & Creative Ashford* – healthy choices through physical, cultural & leisure engagement
- *Attractive Ashford* – countryside & townscape, tourism & heritage

Source: Cabinet 03/12/15 minute 238

## Technical Annex

Indicator	Quarter 3 2015/16	Quarter 2 2015/16	Quarter 1 2015/16	Quarter 4 2014/15	Quarter 3 2014/15
<b>Helping to create jobs and economic growth</b>					
Average Town Centre footfall per month	282,000	316,600	310,000	300,000	282,484
Average car park users per month	104,000	101,950	99,650	98,600	101,000
Householder planning applications - number	230	218	234	215	253
Householder planning applications - % decided within 8 weeks	95	92	88	84	82
Householder planning applications - % approved	97	93	93	98	90
Small business planning applications - number	90	82	97	83	90
Small business planning applications – % decided within 8 weeks	88	80	80	57	70
Small business planning applications – % approved	87	84	84	79	85
JSA claimants	775	790	850	1,070	980
Long-term (over 12 months) JSA claimants 18-24	30	30	30	30	35
<b>Creating quality homes and places to live</b>					
Average house selling price	230,919	226,827	215,340	217,500	229,000
Number of homes started	---	80	120	100	80
Number of homes completed	---	150	80	80	80
% of properties with a current gas safety certificate	100	100	100	100	100
Average number of families in B&B accommodation per month	18	15	10	14	5
Number of homeless applications received	---	56	38	65	45
Number of homeless applications approved	---	42	23	40	45
<b>Value for money services</b>					
Average number of face-to-face contacts per month	6,130	7,110	7,060	11,099	8,253
% of customers seen within 15 minutes	95	99	94	93	94
% of customers using 'self service'	21	20	16.7	19.2	17.8
% Council Tax collected	86.7	58.5	30.5	98.5	86.8
% Business rates collected	84.1	60.2	33.2	98.5	86
% take up of direct debit for paying council tax	66.6	67.1	67.1	66.7	66.6
Benefits Caseload	9,650	9,700	9,800	9,900	9,860
Number of days to process new benefit claims / CoC	6.5	5.75	5.5	4.8	5.6
% sundry debtor income	81	84	89	92	94.6
Number of disabled adaptations completed	75	65	50	65	68
% of compliant food premises	97	97	97	98	98

23 February 2016

### **Future Reviews and Report Tracker**

1. The current Year Plan for 2015/16 and the report tracker is attached to this report. This has been amended to reflect the additional topics suggested for Scrutiny by the Committee at its meetings in November and January. At the last meeting the Committee had presentations from Southern Water and South East Water.
2. Reports on the Community Safety Partnership and the ABC Business Plan Quarterly update are on the agenda for this meeting. Currently there are no items scheduled for the March meeting and the Committee is asked to consider which of the topics listed in the attached tracker it would like take forward.
3. In general apart from items such as scrutinising the Council's draft budget, which the Constitution requires the O&S Committee to do every year; the O&S Committee sets its own work programme for the year. Some items recur on a regular basis e.g. the yearly update from the Community Safety Partnership and the Quarterly Business Plan Performance Report; others are of a 'one-off' nature.
4. With the agreement of the Chairman, items can be put on the O&S agenda following a request from Cabinet or another Committee (e.g. Audit). Members of the O&S Committee are also able to suggest items that the Chairman may wish to put on the Committee's agenda (**by putting their proposal in writing to him**) – such items must represent a Borough wide perspective and provide the opportunity to influence, to improve services or contribute to policy development.
5. The Chairman will then decide if the item is appropriate for O&S to consider and, if so, is there room on the work programme. Any such item will be put to the Committee for Members to decide if they wish to add it to the work programme.
6. The Committee will need to agree any items put forward for review. The Committee may be in a position to determine which other reviews to progress when it has decided how to take forward the water supply/disposal issue which will have been covered earlier in the meeting.

### **Recommendation**

**The Committee has asked to consider:-**

- **Which items from the tracker it would next like to take forward for review.**
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## Year Plan 2015/16

Month	items	Task Group
June	O&S Annual Report 2015/15 Sickness and Absenteeism Annual Report	
July	Formation of Budget Scrutiny Task Group Annual Report on the Housing Framework Quality Bus Partnership Implementing the Social Value Act 2012	
August	<b>No Meeting</b>	
September	ABC Business Plan Performance Report International House – report on full years trading Emergency Planning	
October	3 Year Review of Mayoralty Disabled Adaptions The Chief Executive – A more strategic approach to scrutiny.	
November	Emergency Planning – report back on outcome of debrief report ABC Business Plan Performance Report	<b>Introduction to Budget Scrutiny and MTFP Assumptions – Task Group – 10 November 2015</b>
December	No items currently on the agenda.	<b>Council's draft 2016/17 budget - Budget Scrutiny TG meetings:- 14, 15, and 22 December 2015. All at 10.00am. An additional meeting will be held on Thursday 17 December at 12.00 noon to consider the Housing and Community budget originally scheduled to be held on</b>

		<b>14 December.</b>
January	Budget Scrutiny Report Waste Water Disposal and Future water Supply	<b>Budget Scrutiny TG meetings:- 5 and 12 January 2016.</b>
February	ABC Business Plan Performance Report Community Safety Partnership – Annual Update	
March		
April	MTFP	
May	ABC Business Plan Performance Report	

### **O&S Committee – Report Tracker – Current position**

<b>Minute No.</b>	<b>Report Title</b>	<b>Officer</b>	<b>Date due</b>	<b>Current position</b>	<b>Recommended action</b>
405/04/14	Overview and Scrutiny Annual Report	Member Services and Scrutiny Manager	May/June 2015	On the agenda for June 2015	Timetable for May/June each year
431/04/12	ABC Business Plan performance reports – 2013/14	Policy & Performance Officer	Sept/Nov/ Feb/ May	The report comes before the O&S Committee following consideration by the Cabinet.	
398/03/13	Refurbishment of the Stour Centre	TBA	TBA	Final Report from Task Group to be presented to O&S	
367/02/15	Community Safety Partnership – annual update	Health, Parking & Community Safety Manager	February 2016	Annual update for the Committee in fulfilling its Crime and Disorder responsibilities	
216/11/13	Council play parks	TBA	TBA	Awaiting confirmation of date of report	
102/07/14	Annual report on	Housing Strategy	July 2016	Report will be on the agenda	

	Housing Framework	Manager/Head of Housing		for the July 2016 meeting.	
413/3/15	Report of Budget Scrutiny Task Group on HRA Business Plan – Universal Credit	Head of Communities and Housing	September 2016	The O&S Committee wishes to have an update report on the roll out of Universal Credit.	
44/06/15	Sickness and Absenteeism Annual Report	Head of Personnel and Development	June 2016	Further annual progress report	
87/07/15	Quality Bus Partnership	Head of Health, Parking and Community Safety	July 2016	Update report one year on from report considered in July 2015	
88/07/15	Public Services(Social Value Act) 2012	Head of Communities and Housing	July 2016	Update report one year on from report considered in July 2015	
216/11/15 and 293/1/16	Future Reviews and Report Tracker	Member Services and Scrutiny Manager	Ongoing	At the meeting the following subjects were raised for potential review:- Education and how free schools sat within the education plans for the Borough; Local Council's and Public health; HMO's, HS1 and Eurostar Services; update on the Syrian Vulnerable Persons relocation Scheme. Water Supply and Waste Water disposal to be reviewed first.  Power Supply and IT Disaster	

				Recovery at the Civic Centre and the robustness of Council policies in respect of flooding were suggested at the January 2016 meeting.	
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